

# Certificate of Credit in Commissioning & Purchasing for Public Care

ZH51 / PGASSO

Welcome back!

Module 4

# Working online – hints / tips



Everyone enters on mute. Mostly stay on mute so we are not all talking at once



Use the chat to ask questions and make comments. This will be a dynamic learning experience



Turn on your video camera, please!  
Unless you have a shaky connection! In that case, switch off your video



You will be going into breakout rooms, be prepared to be in rooms with 6 - 8 people



Raise your hand or click the hands up symbol if you want to speak in discussions



Be on time for breaks

# Working together online

- Ground rules:
  - Be present
  - Be open to new ideas and learning
  - Share information and experience
  - Confidentiality within the room
  - Anything else?
- How about?
  - Contribute...
  - Think critically
  - Reflect...

# Assignment task

Submit a written assignment which explains and reflects upon a commissioning or purchasing project that you have undertaken. The rationale for the work must be clearly set out in the context of national policy and best practice, and draws on a critical analysis of the current commissioning and purchasing arrangements in your local organisation or service.

Supporting information will be expected that gives evidence of the project activities and implementation of good commissioning or purchasing practice. The project must have been accepted by your line manager as appropriate to the needs of your organisation, and have been undertaken during the course.

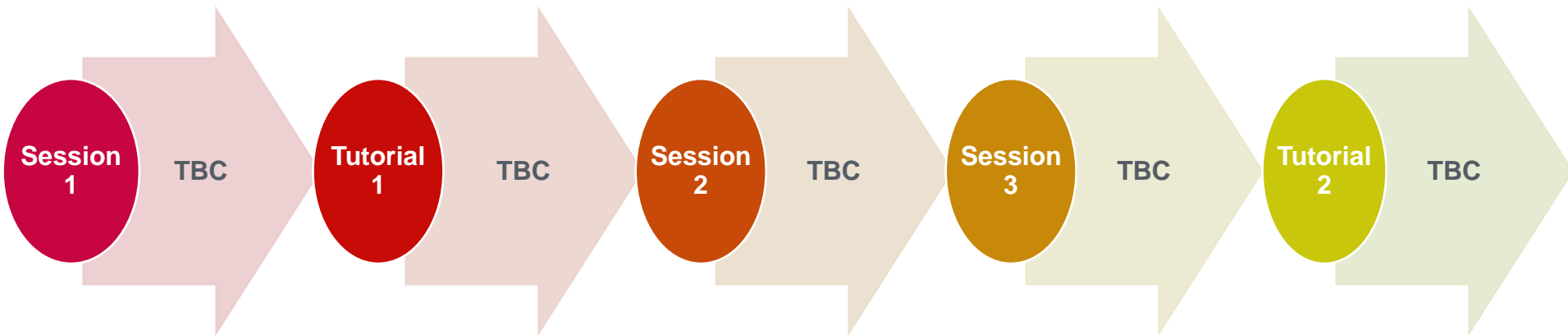
Minimum of 4,000 words and a maximum of 5,000 words.

# Example projects

- Development of a commissioning strategy
- A review of contract monitoring and development of a reviewing framework
- A risk assessment and option appraisal for a poorly performing service
- Development of a service specification
- An investigation into swifter tendering options and development of an approved provider list
- Remodelling a service to achieve better outcomes
- Joint commissioning of a community service

# Assignment support process

Assignment Submission deadline:



# Key dates

Assignment support

- Session 1:
- Tutorial 1:
- Session 2:
- Session 3:
- Tutorial 2:

Submission deadline:

# Institute of Public Care

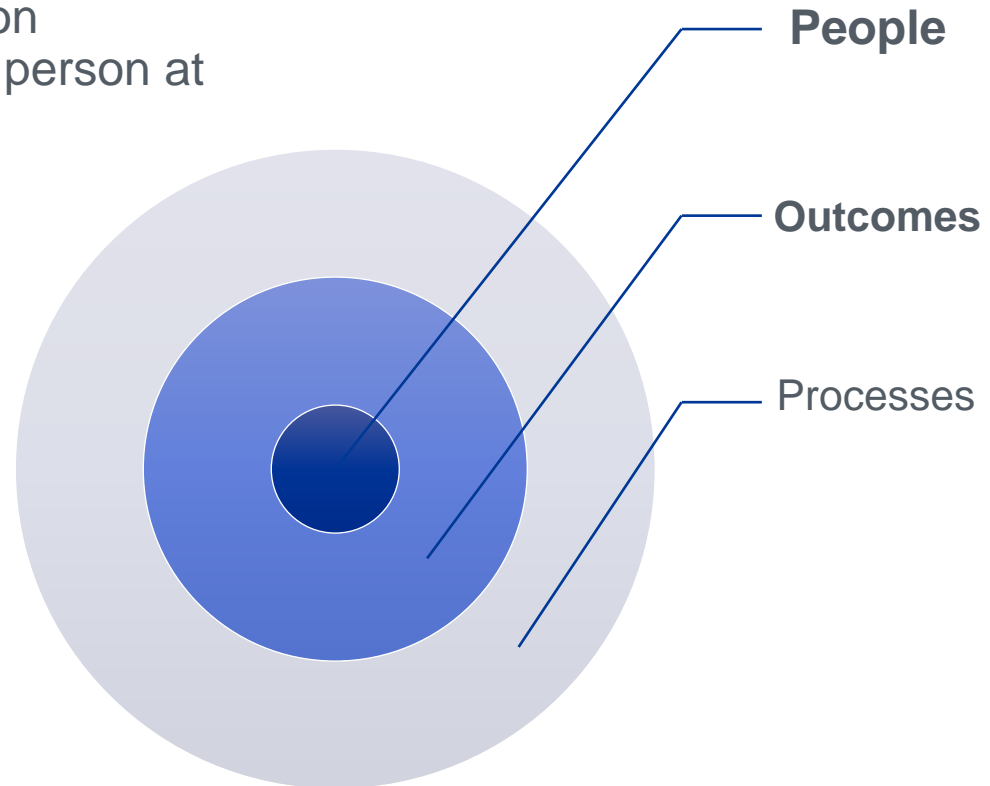




# Outcomes

# Core underpinning principles for commissioning

- The model outlines the processes
- Our fundamental focus is on outcomes, and putting the person at the centre



# From Inputs to Outcomes



Inputs



Processes

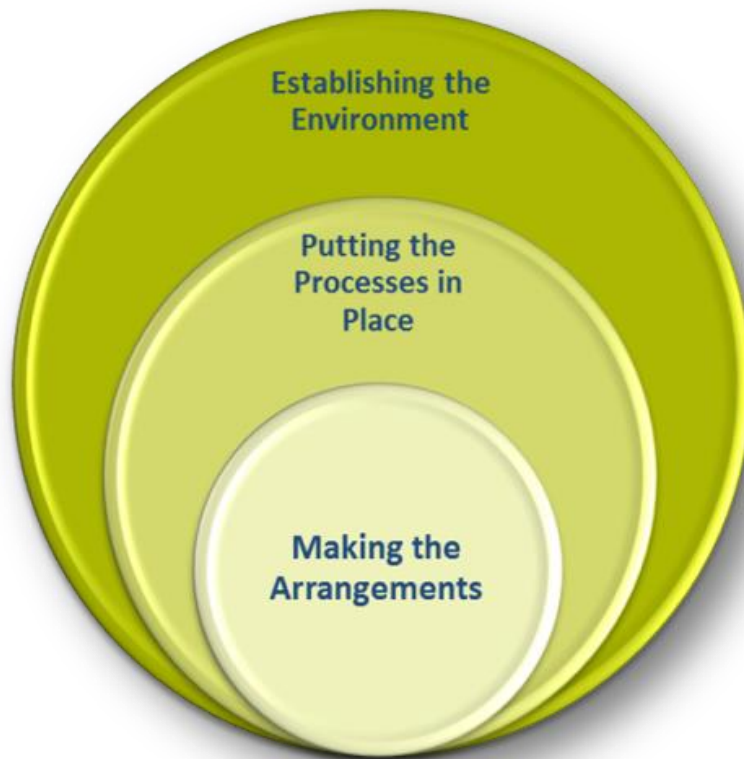


Outputs



Outcomes

# IPC Model for Whole System Outcomes Based Commissioning

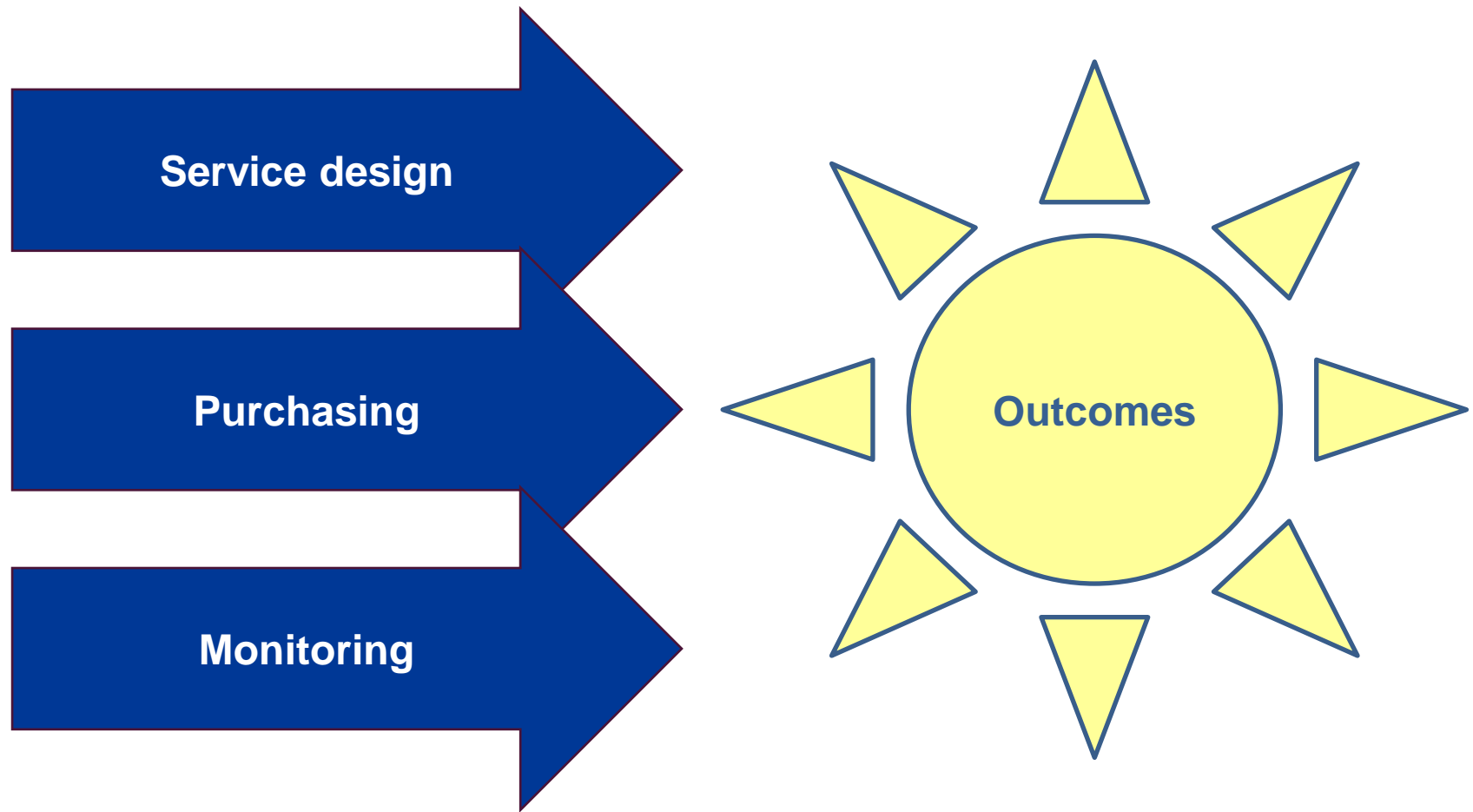


**“Establishing the environment”**; creating the right culture, vision, attitudes, behaviours and relationships to enable outcomes to become integrated into every aspect of the social care system.

**“Putting the processes in place”** systems and processes which will support and enable the delivery of outcome focused services. This includes assessment, care and support planning, review, performance monitoring as well as ensuring that staff have the relevant skills.

**“Making the arrangements”** To ensure an outcome focused approach across the whole system the final element of the model describes the arrangements that need to be in place to enable care and support to be contracted, delivered and paid for on the basis of outcomes.

## 3 elements of an outcomes based approach



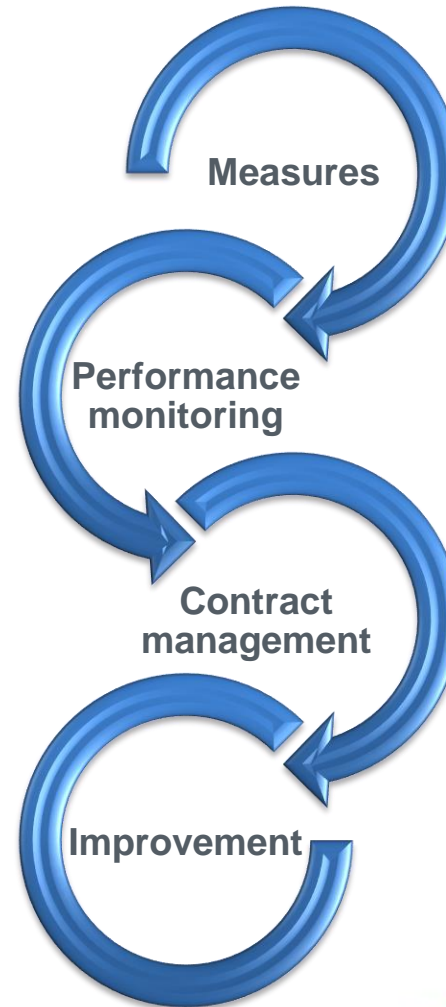
# Monitoring and Review

# Effective monitoring and review



# Your current approach

- Consider your current approach to monitoring and review
- Identify 2 key areas for improvement



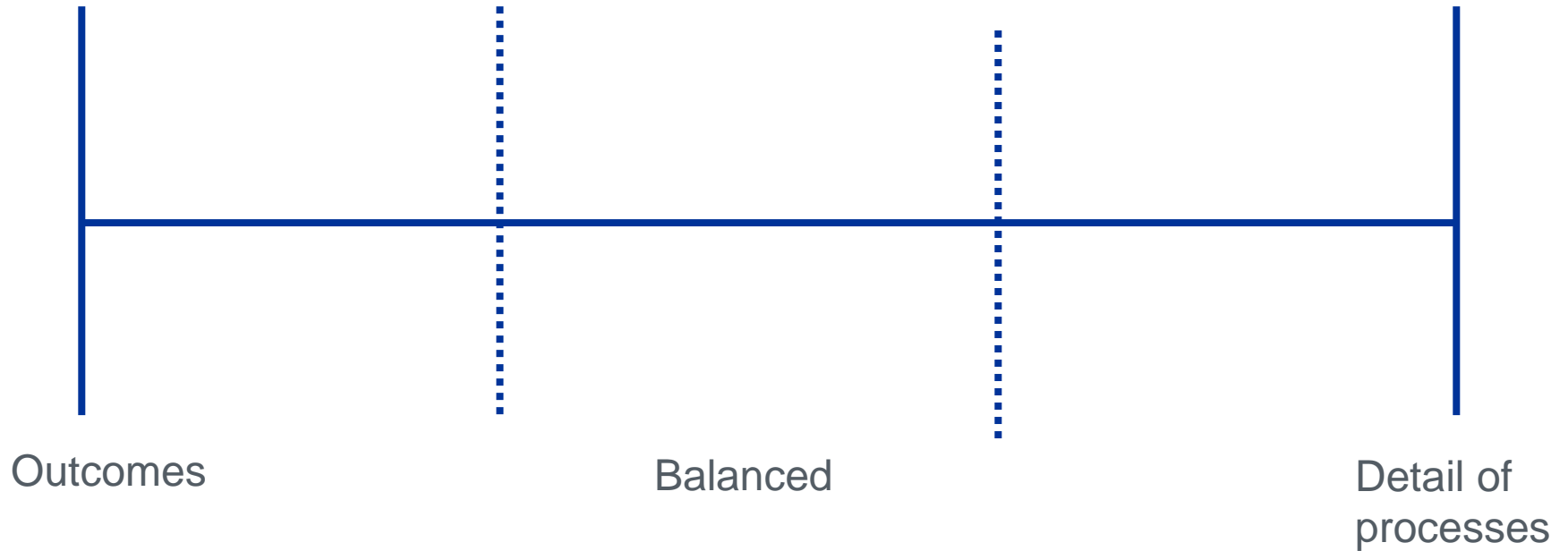


# Contract Management and Procurement

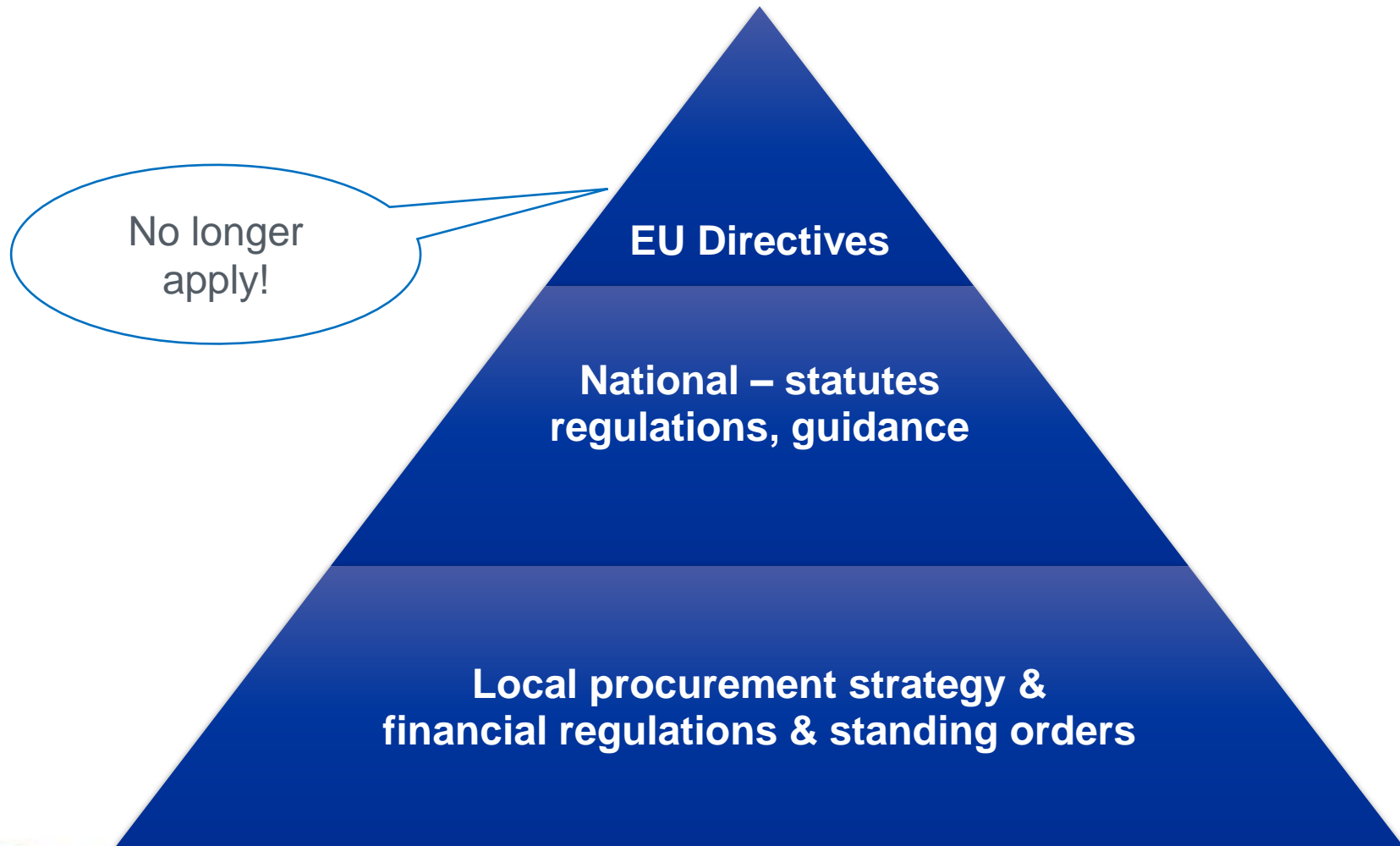
# Contract management is...

- Ensuring the right people are in place to carry out the contract management activities
- Setting up administration systems
- Managing performance to ensure that the service is provided in line with the contract, including improving supplier performance and capability
- Ensuring payments are made to the supplier in line with the contract and that appropriate incentive mechanisms are in place
- Understanding and managing contractual and supplier risk
- Handling of changes to the contract

# Spectrum of specifications



# The legal procurement framework



# Exercise

In the chat function; one word:

- Something you “took away” from last weeks sessions

# Contact us

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