

OXFORD  
**BROOKES**  
UNIVERSITY



institute of  
public care

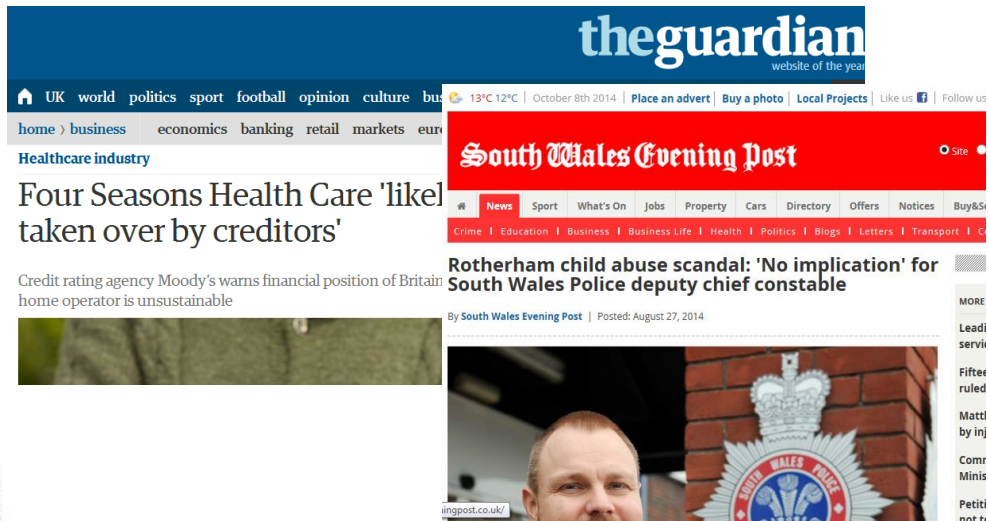
# The National Agenda in Wales

# Who shapes national thinking on commissioning and procurement?

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Llywodraeth Cymru  
Welsh Government



Estyn

ipc

# Welsh Government

“We are working to help improve the lives of people in Wales and make our nation a better place in which to live and work.”



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Llywodraeth Cymru  
Welsh Government

Welsh Government (2016) About Available at  
<http://gov.wales/about/?lang=en> (Accessed 27.4.17)

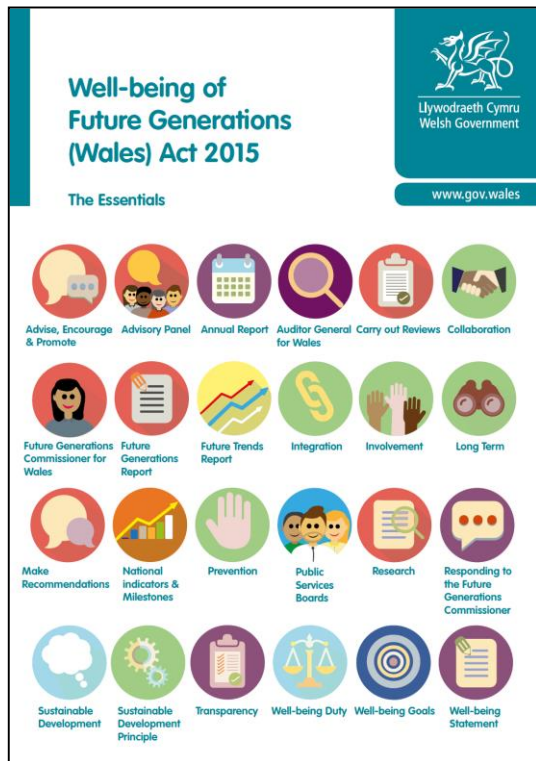
# The national context in Wales



Wales - now able to pass primary legislation so increasingly divergent policies/structures from England:

- Social Services and Well-being (Wales) Act 2014
- Housing (Wales) Act 2014
- Well-being of Future Generations (Wales) Act 2015
- Regulation and Inspection of Social Care (Wales ) Act 2016
- NHS (Wales) Act 2006

# The Well-being of Future Generations (Wales) Act 2015

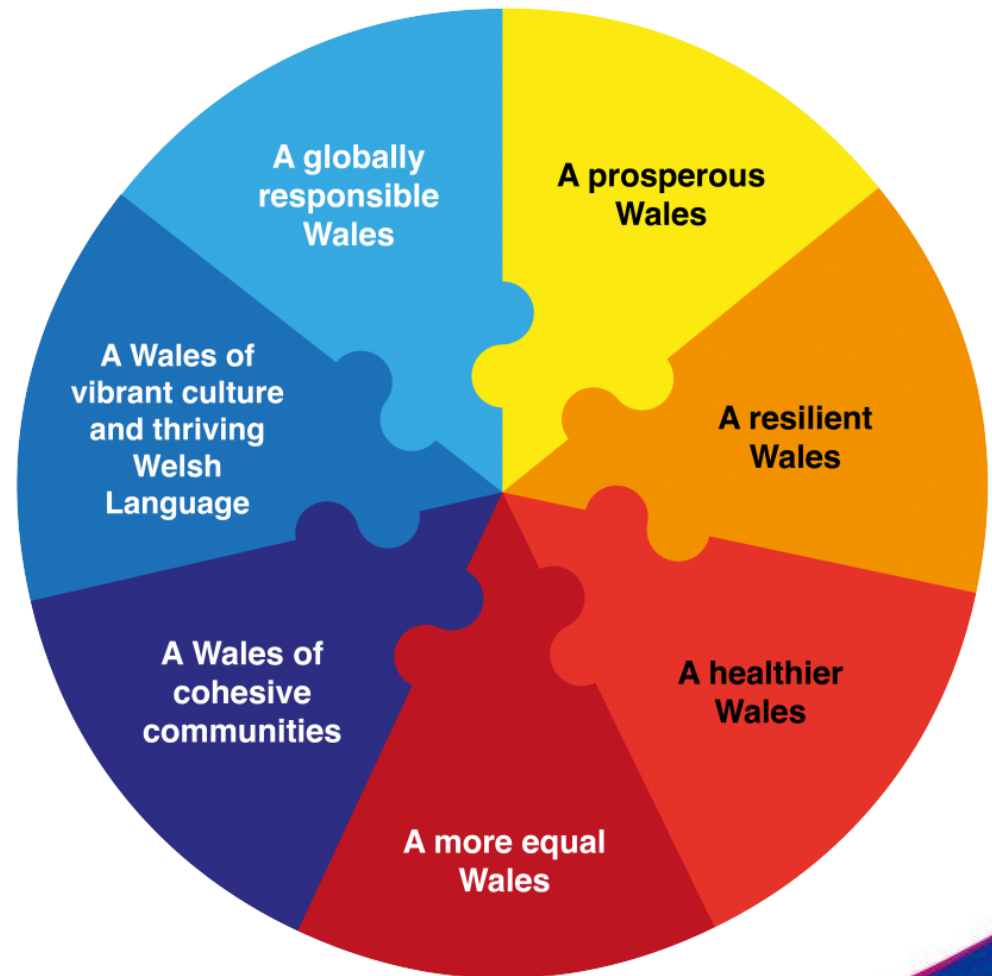


- Public bodies must work in a sustainable way and think about the impact on future generations.
  - Work together better
  - Involve people reflecting diversity
  - Look to the long term as well as now
  - Stop problems getting worse
- A statutory Future Generations Commissioner.
- Public Services Boards for each LA.
- Wellbeing Assessments and Plans to achieve wellbeing goals.

# Well-being goals

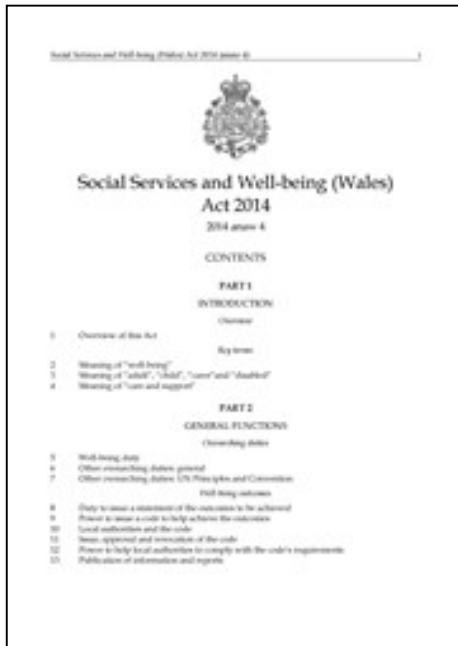
The Wales We Want (nd)  
Well-being of Future  
Generations (Wales) Act.

Available at  
[https://www.wcva.org.uk/  
what-we-do/the-future-  
generations-\(wales\)-act-  
all-you-need-to-know](https://www.wcva.org.uk/what-we-do/the-future-generations-(wales)-act-all-you-need-to-know)  
(Accessed 24/07/2019 )



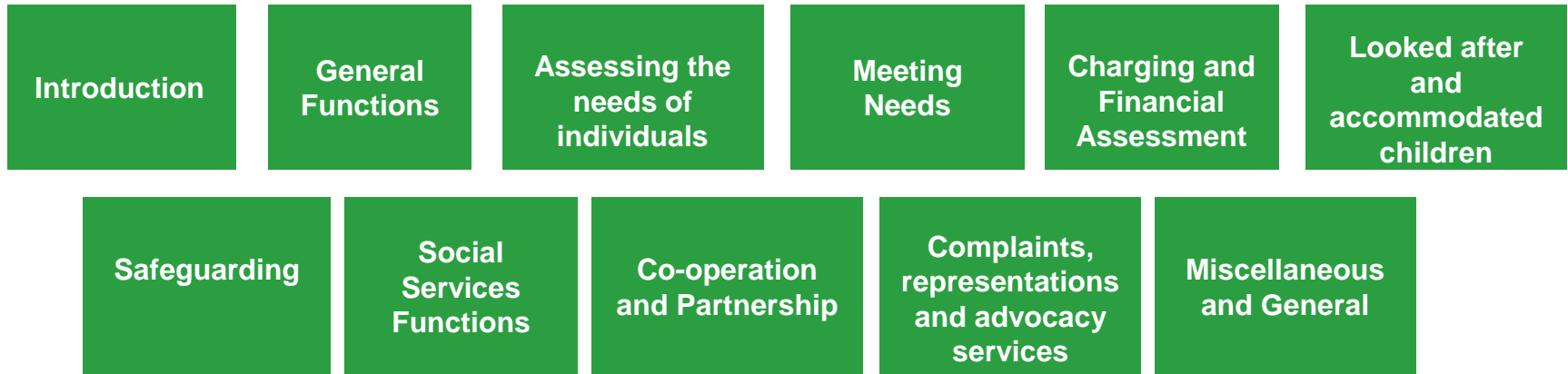


# Social Services and Well-being (Wales) Act 2014



- Forms the basis for a new statutory framework for social care in Wales.
- Makes wide-ranging reforms to Social Services with a focus on well-being, and greater voice and control for service users and carers.
- It gives effect to the policy set out in the Welsh Government's White Paper, Sustainable Social Services for Wales: A Framework for Action.
- Several Acts repealed but some legislation will remain in place e.g. the Mental Capacity Act, or in part will remain, e.g. Children's Act.

# Parts



## Principles

- Voice & control
- Prevention & early intervention
- Well-being
- Co-production
- Multi agency

## People

- Adults
- Children
- Carers

**OUTCOMES**

Care Council for Wales (015) *Training Resources: Introduction and awareness (slides)*, Cardiff: Care Council for Wales



# Example of changes to culture and practice (adult services)



Co-production and collaboration



What matters to the person



Less risk averse



Professional judgement



Strengths-based approach



Undertake proportionate assessments



Outcome-orientated



Community responses

Care Council for Wales (nd). Training Resources:  
Organisation Development Workshop 1: Changing  
Cultures (slides), Cardiff: Care Council for Wales

# Example of change to culture and practice (children's services)



Collaboration – “doing with” rather than “doing for”



Meaningful participation of children and families



Active listening and communication with children



Person-centred and -led rather than service-led



Strengths, capacity, support of family and friends



Co-ordinated assessments, overarching care and support plans

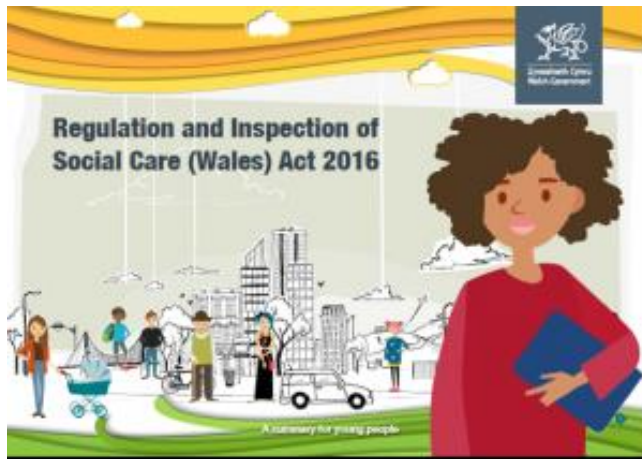


Focus on personal outcomes and goals



Aspirations and achievements

# The Regulation and Inspection of Social Care (Wales) Act 2016



<https://socialcare.wales/hub/regulation-and-inspection>

- Reforms the regulation of social care in Wales by placing people who receive care and support at its centre
- Reforms the regulation of the social care workforce
- Reforms the inspection of local authority social services functions
- Provides a robust response to the lessons learned from previous failures in the system
- Social Care Wales with new powers from April 2017

# Social Care Wales



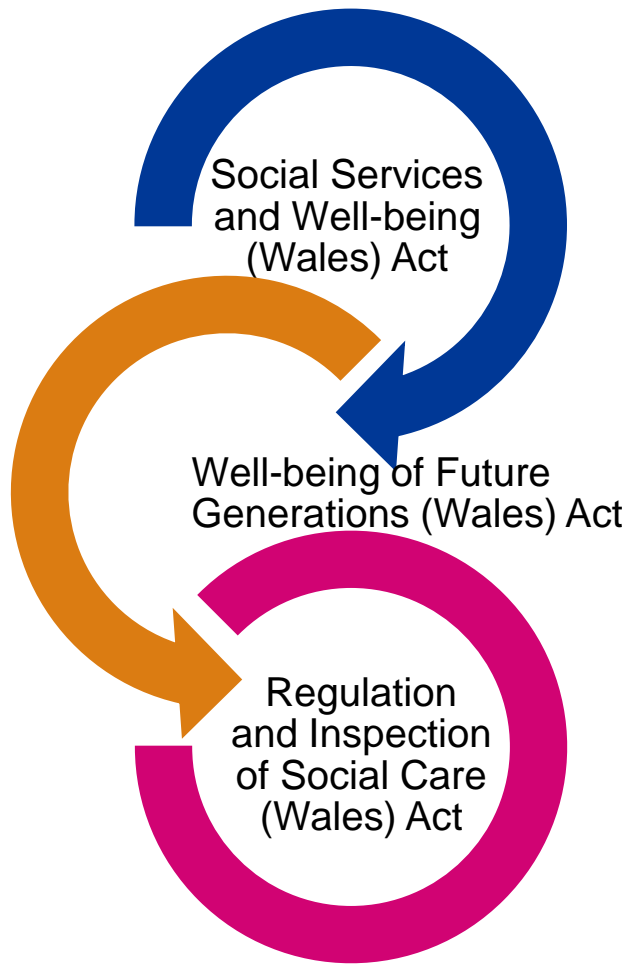
- Sets standards for the care and support workforce, making them accountable for their work
- Develops the workforce so they have the knowledge and skills to provide the best care and support
- Works with others to improve services for areas seen as a priority, such as care and support in people's homes
- Sets priorities for research to collect evidence of what works well
- Shares good practice with the workforce so they can provide the best care
- Provides information on care and support for the public, the workforce and other organisations

# Care Inspectorate Wales



- The independent regulator of social care and childcare in Wales.
- Carries out functions on behalf of Welsh Ministers
- Decides who can provide services
- Inspects and drives improvement of regulated services and local authority social services
- Undertakes thematic reviews of social care services
- Takes action to ensure services meet legislative and regulatory requirements
- Investigates concerns raised about regulated services

# Its all about wellbeing



- The focus on the individual's well-being as a key part of the wider concept of well-being
- A common emphasis on prevention, collaboration, integration, involvement and adopting a long term approach to the improvement of public services.
- Expectations and requirements to work together to improve outcomes for people.



# NHS (Wales) Act 2016

Consolidates a range of regulatory requirements relating to the promotion and provision of the health service in Wales.

- Section 72 places a duty on NHS bodies to co-operate with each other in exercising their functions.
- Section 82 places a duty on NHS bodies and local authorities to co-operate with one another in order to secure and advance the health and welfare of the people of England and Wales.

# A Healthier Wales (2018)

## A long-term plan for health and social care

- the health and social care system will work together
- shift services out of hospital to communities
- get better at measuring what really matters
- make Wales a great place to work in health and social care
- make our services work as a single system

## Whole system values

- Co-ordinating health and social care services seamlessly
- Measuring the health and wellbeing outcomes which matter
- Proactively supporting people
- Driving transformative change
- Promoting the distinctive values and culture of the Welsh whole system approach

# Prudent healthcare

**The 4 principles of prudent healthcare**

Public and professionals are **EQUAL PARTNERS** through **CO-PRODUCTION**



**CARE FOR** those with the greatest health need **FIRST**



Do only **WHAT IS NEEDED**



and do **NO HARM**

Reduce **INAPPROPRIATE VARIATION**



through **EVIDENCE-BASED** approaches

For further information visit [www.prudenthealthcare.org.uk](http://www.prudenthealthcare.org.uk)



# Key requirements for regional / joint commissioning

## Regional Partnership Boards

Population Needs  
Assessment

Pooled Budgets  
via the **Health and  
Social Care Regional  
Integration Fund**

Integrated Approach  
  
Use of resources  
  
Alternative use of not  
for profit organisations

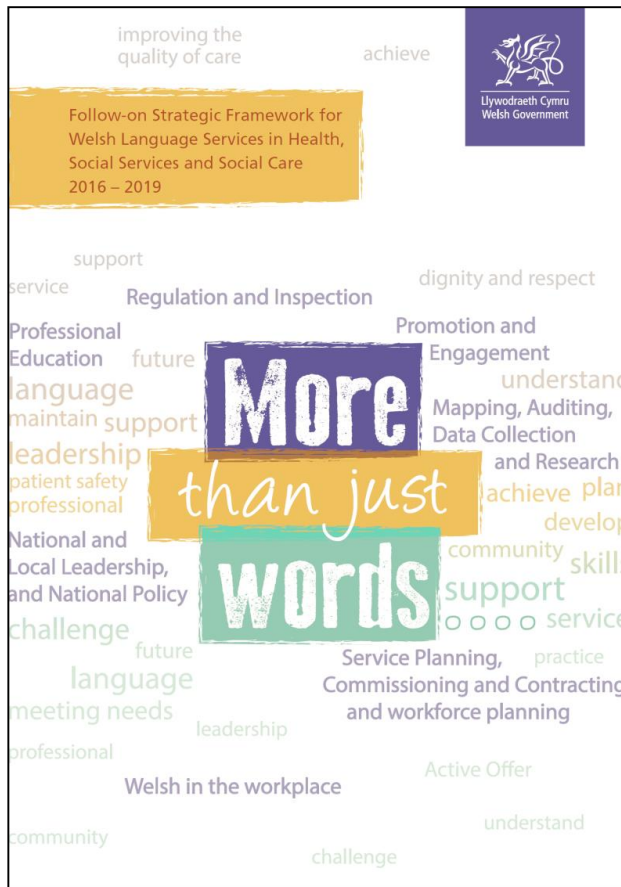


# Local government collaboration



- **Shared Purpose - Shared Delivery (2012):** Local Service Board and Single Integrated Plan
- **Public Service Reform (2011):** promoting regional coherence CAB (11-12) 33
- **Williams Commission Report (2014):** mergers of public services
- **Commission on Public Service Governance and Delivery (2014):** governance and delivery of public services
- **Social Services and Wellbeing Act (2014):** social enterprises, co-operatives, user-led services and the third sector to deliver care and support and preventative services

# More than just words



- Welsh Language (Wales) Measure 2011.
- Welsh Language standards came into force 30 March 2016.
- More than just words.... Follow-on strategic framework for Welsh language services in health, social services and social care (March 2016).



# Also:

- NHS Wales Planning Framework 2022 – 2025
- Strategic Programme for Primary Care (SPPC)
- Transformation of Childrens Services Programme
- Six Goals for Urgent and Emergency Care
- Draft Mental Health and Wellbeing Strategy 2024-2034
- Draft Suicide and Self-harm Prevention Strategy 2024-2034
- Strategic Programme for Mental Health
- Regional Integration Fund 2022-27

# Transformation of Childrens Services Programme

8 commitments:

- explore radical reform of current services for looked after children and care leavers
- eliminate private profit from the care of looked after children during the next Senedd term
- fund regional residential services for children with complex needs ensuring their needs are met as close to home as possible and in Wales wherever practicable
- strengthen public bodies in their role as 'corporate parent'
- prevent families breaking up by funding advocacy services for parents whose children are at risk of coming into care
- provide additional specialist support for children with complex needs who may be on the edge of care
- continue to support and uphold the rights of unaccompanied asylum-seeking children and young people
- support our national Fostering Wales scheme

# What else?

- Demographics
  - People who need care and support
  - Workforce
- Welfare reform
- Equality and diversity
- Safeguarding
- More than Just Words
- Reforming local government
- Others?

# National drivers



- Choice and control
- Decentralisation
- Partnership working
- Prevention and early intervention
- A focus on outcomes
- A market shaping role

# On your local landscape



# On your landscape

In breakout groups:

1. Identify up to three common key themes or aspects of the national agenda affecting your organisation/s or service area/s at the moment.
2. What are the implications of each of these themes for you as commissioners? What are the key challenges? Opportunities?
3. Be ready to feedback to the wider group your 3 'themes' and 1 challenge and 1 opportunity.



# Contact us



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