1 2 3 4 5 6 7 8 9 10 11 A Collective Case Study of Parent-Athlete-Coach (PAC) Triads in British Youth Tennis

Authors:

PAC TRIADS IN YOUTH TENNIS

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12	Abstract

While important for athletic development and well-being in youth sport, knowledge
remains limited around the processes underpinning triadic relationships between parents,
athletes and coaches (PAC). This study aimed to examine the relational processes that drive
the functioning of PAC triads across three developmental stages of youth tennis. Using a
collective case study design, 10 players, 10 coaches, and nine mothers completed pre-
interview tasks, semi-structured interviews, and provided conversational history. Reflexive
thematic analysis led to the generation of two higher-order themes: foundations of
relationship quality and factors enabling team effectiveness. Findings highlighted how
specific relationship qualities (i.e., commitment, trust, respect, and parent-coach proximity)
and team effectiveness constructs (i.e., shared goals, collaborative and adjusted roles, support
and role-specific communication) served to facilitate the tennis experience for triads. Scholars
are encouraged to consider integrating small-group principles (e.g., team building) into
tailored support programs that address the psychosocial needs of the triad.
Key Words: PAC Triad, Parents, Coaches, Interpersonal Relationships, Youth Tennis

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A Collective Case Study of Parent-Athlete-Coach (PAC) Triads i	n British	Youth Tenr	ais
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Interpersonal relationships between parents, athletes and coaches (PAC) are now widely recognised as an integral part of improving the quality of athletic experiences within youth sport (Sheridan et al., 2014). Research has shown that coaches and athletes who complement each other, are committed to the relationship, and have an emotional connection are more likely to participate and persist in sport for longer, experience greater enjoyment and satisfaction, be more motivated, and achieve higher performance levels (e.g., Jowett & Nezlek, 2012). Similarly, athletes who have supportive relationships with their parents report greater enjoyment and motivation in contrast to parental relationships that focus on rankings and performance outcomes (Gardner et al., 2017). Collectively, the quality of these relationships is a key indicator of effective sport parenting (Harwood & Knight, 2015) and coaching (Jowett, 2017). Parenting and coaching 'best practice' is also defined by the relationships that occur between parents and coaches (Harwood & Knight, 2015; Pynn et al., 2019), with a recent rise in studies investigating the perceptions and experiences of parents and coaches about their relationship to mitigate a lack of understanding in this area. Researchers have suggested that positive parent-coach relationships are characterised by the way parents and coaches rely on each other's parenting or coaching ability, alongside the establishment of trust stemming from honest, open, and frequent communication between both stakeholders (Preston et al., 2020;

Wall et al., 2019). Horne and colleagues (2022) affirmed that parents and coaches need to

collaborate on their goals for athletic development and performance, whilst O'Donnell et al.

(2022) further encourage parents and coaches to be clear about how they intend to take

responsibility for their roles within the relationship. Such recent findings resonate with earlier

work examining coaches' or parents' one-way perceptions of the practices and behaviours of

their parent or coach counterpart. Coaches have reported negative relationships with parents

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when parents value winning over development, fail to offer unconditional and appropriate support to the athlete, and tell a coach how to coach (Gould et al., 2008; Gould et al., 2016). Conversely, parents' perspectives of negative relationships with coaches have centred around the lack of communication and feedback around their child's development alongside an absence of support from coaches to help them negotiate the challenges of being a sport parent (Harwood & Knight, 2009). Subsequently, negative parent-coach relationships are perceived to induce stress and anxiety in athletes (Lauer et al., 2010) and hinder athletic performance (Preston et al., 2020). While this body of research highlights the importance of parent-coach relationships within the youth sport, scientific advancements remain limited methodologically because few, if any, of these studies have employed relational designs where intact parent-coach dyads are at the centre of data collection. As such, bi-directional relational concepts have not been fully understood because existing data is not grounded within the mutual experiences of actual dyads working in practice. Furthermore, it is important to remember that such relationships operate within the context of a PAC triad. Coaches' perceptions of parenting are often defined by the interactions parents have with their child (e.g., emphasising developmentally appropriate goals; Gould et al., 2016), whilst parents place importance on the quality of coaching provided to their child (Wuerth et al., 2004). Therefore, athletes serve as an intermediary link between parents and coaches with several models illustrating the interdependent and reciprocal nature of PAC triads. The concept of an 'athletic triad' between PACs was first introduced by Hellstedt (1987) who posited that PACs work together as a system to determine the success of everyone's role in sport. Dorsch et al.'s (2022) more recent integrated model of the youth sport system illustrates clearly how parents and coaches form important proximal subsystems

surrounding athletes, reinforcing the value of achieving a better understanding of the complex

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and dynamic affective, cognitive, and behavioural processes that connect these individuals. Triads also offer an important unit of sociological analysis because they provide greater insight into how people affect and are affected by the network of interpersonal connections around them (Siltaloppi & Vargo, 2017).

Jowett and Timson-Katchis (2005) first provided empirical evidence for the need to consider how social networks operate in youth sport when they examined the impact parents had on the quality of coach-athlete relationships in youth swimming. This research was

grounded in Sprecher's and colleagues' (2002) social network model which proposed that dyadic relationships function within a larger social network, whereby third-party members can influence the quality of these relationships through the support, information, and opportunity they provide. Their results indicated that parents could affect the quality of coach-athlete relationships (as defined by closeness, commitment, and complementarity) by providing emotional support, practical information for resolving potential conflict, and opportunities for communication with coaches. More recently, a series of studies by Lisinskiene and colleagues (2019) explored how specific interpersonal qualities were viewed by PACs in terms of their relationships with other members. First, they administered an online survey to a sample of athletes, coaches, and parents from various sports to investigate how the predetermined dimensions of trust, respect, communication, support, teamwork, motivation, over-involvement, and demotivation were perceived to operate or exist in their athletic triads. In a subsequent qualitative study, as part of a deductive refinement process for item and scale development, Lisinskiene et al., (2019) conducted single interviews with 10 intact PAC triads from their initial sample of team and individual sports. Their deductive findings verified the salience of positive group processes (e.g., support and communication) within the triad and motivational qualities (e.g., hard work and passion), in addition to

evidence of how overinvolvement behaviour can play out within parents and coaches related largely to imbalances in power dynamics.

To understand more inductively how triadic processes may influence athletic experiences in youth sport, a recent interpretative descriptive study by Maurice et al. (2021) investigated how PACs from U9 to U16 level in an elite UK football academy perceived triadic interactions to facilitate athletes' wellbeing and performance during the COVID-19 pandemic. Although their research design did not feature intact triads, findings from individual interviews suggested that providing emotional support, using communication to ensure social connections (e.g., getting to know the person behind the role), and an understanding of roles and responsibilities fostered successful and durable PAC relationships. However, Maurice et al. (2021) openly stated that the pandemic may have placed more stress on PAC relationships given the restrictions that prevented PACs from functioning normally. Therefore, their findings may not precisely reflect the typical relational processes that occur within the triad on a day-to-day basis when such extraordinary stressors are likely to be absent.

Progressing our knowledge of interpersonal relationship functioning in youth sport requires applied researchers to explore existing and organic relationships much better in practice, and within specific sport communities. Such knowledge and insights would inform sport organisations and practitioners working with athletes, coaches, and parents about the relational nuances that may be influenced by the culture and structure of a specific sport. At present, investigations of parents, coaches, and athletes from entirely separate dyads or triads is a research design limitation that restricts our study of actual interdependent, working relationships. Further, where intact triads across sports have been sourced (e.g., Lisinskiene et al., 2019), the focus has been on more deductively investigating relationship qualities of purported importance through single interviews. The opportunity remains to study triadic

relationships more naturally or organically, and by extending data collection beyond individual interviews (e.g., collecting conversations between PACs).

A further opportunity for knowledge advancement in this contemporary topic lies in understanding how the functioning of PAC triadic relationships evolve along youth sport pathways. This is important for applied researchers to consider because athletes' and coaches' perceptions of optimal parental involvement are complex and change as athletes transition through key developmental stages (Knight et al., 2016; Knight & Harwood, 2009). In parallel, the stressors and support needs reported by parents are dynamic and evolve with the differing expectations placed upon them as athletes mature and specialise in their sport (Dorsch et al., 2015; Harwood & Knight, 2009; Thrower et al., 2016).

The above points are particularly relevant to consider for sports such as tennis where the enduring relationships between parents and coaches become more prominent in affecting the nature of development and performance for athletes. For example, tennis parents are often forced to take up the role of support provider within competition contexts because professional coaches often choose to earn money at their training venue rather than attend tournaments unpaid (Knight & Holt, 2014). Contrary to many other sports, parents are also responsible for selecting and employing their child's coach. This can mean that coaches can feel pressured to appease parents to ensure they remain in their employment with the family (Horne et al., 2020). Given the increased investment and intense involvement that parents have in youth tennis (often negotiated through the interactions they have with coaches), tennis has since offered a context for researchers to explore the interpersonal dynamics and processes that operate in such sub-cultures (e.g., Horne et al., 2020). In Lauer and colleagues' (2010) retrospective study of PAC triads reflecting on transitions in parental behaviour over their developmental journey through tennis, three time periods of athletic development emerged each with idiosyncratic challenges. Supporting Cote's (1999) model, athletes left the

early years (i.e., sampling) of development between 8 to 11 years old whilst the middle developmental (i.e., specialising) stage lasted from 10 to 14 years of age on average. Athletes were found to leave the middle stage of development between 13 and 17 years old, entering the elite playing (i.e., investment) years often around 15 years old. Aligned with Dorsch et al.'s (2022) observation that "developmentally informed research is needed to capture the nuances of athletes' behaviors, attitudes, experiences and outcomes over time in youth sport" (p. 10), we would extend this point to reflect the whole PAC triad to better understand the relationship dynamics that operate across key stages within youth tennis.

In summary, while a growing body of interpersonal research in youth sport is 'relationship-focused', we would argue that it fails to be 'relationship-centred' with recent studies neglecting to use interindividual sampling or richer data collection methods to better capture the relational dynamics between PACs. Further, researchers have yet to explore how triadic functioning evolves across the pathway of a specific sport culture as pressures, demands, and expectations change. To that end, and using tennis as context to infuse the evidence-base for sport psychology practitioners and organisations, this study aimed to understand how PAC triads function in British youth tennis. Specifically, we pursued the following research question: What do the perceptions of parents, athletes, and coaches tell us about the relational processes that underpin triadic functioning across developmental stages within British youth tennis?

170 Method

Philosophical Position and Research Design

The current study was conducted from a pragmatist worldview. Pragmatic researchers use research to solve 'real-world' issues that impact human experiences and as such, meaningful inquiry in research (i.e., methods used) is driven by the interaction between belief and action (Poucher et al., 2019). That is, research is used to carefully consider the actions

(i.e., methods and designs) most equipped to illicit knowledge that can be used to understand complex issues around human experiences (i.e., PAC triads; Dewey, 2008). In line with this approach and due to the complex nature of the research question, a case study design was used. A case study is "an in-depth exploration from multiple perspectives of the complexity and uniqueness of a particular project, policy, institution, programme or system in a 'real-life' context' (Simons, 2009, p. 21). Although case study designs do not provide a prescriptive guide for how to collect, analyse and interpret data, the key principles include: a) small *N*; b) contextual detail; c) everyday setting; d) boundness (i.e., a detailed description of a temporal or structural boundary which brings context to the phenomenon being studied); e) working research question; f) multiple data sources; and g) extendibility (see VanWynsbergh & Kahn, 2007). Specifically, a collective case study (i.e., involving several cases) was used in this study because it allowed us to gather an in-depth, detailed, and concurrent understanding of nine PAC triads that are contextually bound to different stages of the tennis development pathway, and the similarities and differences between them (Hodge & Sharpe, 2016).

The Researchers

The first author is a White, British woman who was conducting research as part of a larger PhD project around parent-coach relationships in youth tennis. She has competed and coached up to an international level in youth sport and undergone post-graduate training in qualitative research. The second, third, and fourth authors have conducted research with young athletes, parents, and coaches in the UK for 30, 25, and 10 years respectively. Specifically, they contributed methodological (second and fourth authors), applied (second and fourth author) and theoretical (third author) knowledge to the current study.

Participants and Sampling

A key feature of a collective case study design is to identify the units of analysis being investigated (i.e., the cases; see Hodge & Sharp, 2016). Informed by limitations within the

existing literature (e.g., Maurice et al., 2021), purposeful sampling was used to select
information-rich participants and cases (i.e., PAC triads; Patton, 2015). First, instrumental use
multicase sampling was used to select PAC triads in British youth tennis that could provide
generalisable data that may help inform developments made to sport programs and practices
(Patton, 2015). In line with this sampling method, criterion sampling (Patton, 2015) was used
to identify participants within operational and intact PAC triads across the youth tennis
pathway. This was important to capture the relational dynamics and structures within the triad
by comparing partners' perspectives from the same triad. Inclusion criteria required PAC
triads to operate within one of three developmental stages: U10s (i.e., sampling), U12s (i.e.,
specialising), or U18s (i.e., investment). In this respect, athletes were required to be playing at
a minimum of mini-tennis (U10s), county level (U12s), or regional level (U18s) and triads
had to have been active for a minimum of six months (U10s) and twelve months (U12s &
U18s) prior to the study. The developmental stages used in this study were chosen with
consideration to the developmental transitions present in models of talent development (i.e.,
Côté, 1999) and critically, the key organisational, contextual, and developmental transitions
that occur specifically in British youth tennis (Lauer et al., 2010; Thrower et al., 2016).
It is important to note that researchers have argued that "triadic analysis is not limited
to specific systems of exactly three actors but applicable to any system of at least three
actors" (Siltaloppi & Vargo, 2017, p. 408). Also, Stake (2006) recommended collective case
study research includes between four and ten cases. As such, collective case study research
frequently falls within this range (e.g., Dorsch et al., 2015; Jackman et al., 2017; Schweickle
et al., 2023). Therefore, the final cohort consisted of nine PAC triads across three
developmental age groups which included 29 participants in total. This comprised 10 players
(5 male and 5 female, $M_{age} = 10.4$ years), 10 coaches (6 male and 4 female, $M_{age} = 43.5$
vears) and nine mothers $(M_{\text{ext}} = 46.6 \text{ years})$. In case one, there were two athletes in one triad

and in case three, two coaches considered themselves as lead coaches for the athlete.

Although these triads do not represent the traditional three-person system, they were included because they represented the diverse and organic ways that PACs work together in this sport (Siltaloppi & Vargo, 2017). Table 1 provides a full description of the demographic profile of each participant and their triad including age, gender, level, and years of experience.

[Insert Table 1 here]

Data Collection

Prior to data collection, full ethical approval was received from the research ethics committee at a higher-education academic institution. In line with the key characteristics of case study research which states that multiple data collection resources should be used to enrich a comprehensive understanding of the phenomenon (Smith & Sparkes, 2020), the current study collected three forms of data: a) pre-interview tasks and documents; b) semi-structured interviews; and c) conversational threads (i.e., emails and text messages).

Importantly, the language used in the interview guides and pre-interview task instructions was adapted in accordance with athletes' developmental stage, using guidelines from existing research about effectively incorporating children into research (i.e., Fargas-Malet et al., 2010).

Pre-Interview Tasks and Documents

In addition to providing a more comprehensive understanding of participants' experiences in the PAC triad, pre-interview tasks were used as an elicitation tool to stimulate discussion during the interviews (Smith & Sparkes, 2020). Specifically, participants were asked to provide a visual description of their perceptions of the triad and its evolution over time. The use of these visual descriptions allowed participants to provide a comprehensive explanation in their own words around the important characteristics, qualities, and interactions within their triad, and explain how this has changed or remained constant as

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athletes have progressed through tennis (see Figure 1 for an athlete example). Participants were also asked to share any personal documents that they felt added to an understanding of how they perceived their triad (e.g., tennis rackets, diary entries, and videos of coach-athlete interactions). Visual descriptions and personal documents were provided to the lead researcher before individual interviews and were used to tailor interviews to participants to elicit detailed descriptions of participants' experiences within their triads (Bravington & King, 2019).

Semi-Structured Interviews

Semi-structured interview guides for each PAC member followed similar structures and included probes to generate insightful and more in-depth responses to the initial questions posed. Interview guides were also designed to generate greater insight into the interdependent dynamics between PACs on a dyadic level and their contribution to the structural dynamics between PACs as a triadic system. Each interview began with introductory and discussion questions about participants' experiences in sport and tennis and to gather participants' expectations and values for the roles in the triad (e.g., "Can you describe what it is like being a tennis coach?"). The next three sections of the interview included questions which gathered perceptions on the nature of the three dyadic relationships within the PAC triad (e.g., parentathlete). Questions and probes encouraged participants to think about the interactions that occur between them and other members of the triad (e.g., "How would you describe your relationship with your parent in tennis?"), the role these relationships have in the triad (e.g., "What role does the coach-athlete relationship play in the PAC triad"), and the impact these relationships have on participants' athletic experiences (e.g., "How does the relationship between you and the parent impact the athlete?"). The final section required participants to consider the relationships between PACs as a triad. Questions focussed on participants' experiences within the triad, the purpose and role of the triad within tennis, and the types of

interactions that fostered a positive PAC triad (e.g., "Can you discuss some of your experiences of working with the parent(s) and player to improve how your PAC group operates?).

Due to the restrictions of the COVID-19 pandemic, all interviews were conducted online. The order in which the interviews were conducted was dependent upon participants' availability. Recurring language (e.g., team and trust) used by participants was posed to participants in subsequent interviews to gain a better understanding of the similarities and differences across cases. Interviews with parents and coaches lasted between 45 and 90 minutes (M = 69.24, SD = 12.30) whilst athlete interviews ranged from 40 to 60 minutes (M = 49.50; SD = 7.93).

Conversational Threads

Conversational threads (i.e., emails and text messages) were used to gather a more enriched understanding of the day-to-day dynamics that occur between parents and coaches (and athletes where possible) (Smith et al., 2015). Additionally, these threads were used as a form of naturally occurring data which provided a more authentic view of the types and tone of conversations that contribute to how the PAC triad functions. Following their interviews, parents and coaches were asked to provide data from the conversation history between themselves during the three months leading up to the study. Such conversational data was represented through text messages (i.e., WhatsApp) but some email history was also shared. Where available (i.e., cases in the U12s and U18s stages), participants provided a history of WhatsApp group conversations between all three members of the triad. In total, 197 A4 pages of conversational transcripts were used for analysis.

Data Analysis

The analysis procedure used in this study was reflexive thematic analysis (i.e., reflexive TA; Braun & Clarke, 2019). Reflexive TA offered a thoughtful account of the

researcher's engagement with the data and analytical process (Braun & Clarke, 2019) which is both congruent with the assumptions of pragmatism (i.e., it is the researcher's responsibility to interpret participants' perspectives to produce knowledge most applicable to the research question), and the characteristics of case study designs (i.e., developing a rich, detailed, and natural account of a temporally bound phenomenon). Therefore, these tenets were used in conjunction with case-study-specific guidelines (Creswell, 2013) to further enhance analytical sensibility (Braun & Clarke, 2019). An abductive approach was taken to ensure themes generated from the data were consistent with the conceptual terminology currently used in existing literature within this area (e.g., Lisinskiene et al., 2019). Although more data was available from participants' interviews, equal weighting was given to all forms of data collection during the analysis given the unique insights each type of data could provide in relation to the research question.

First, the lead researcher became familiar with the data by collecting, transcribing, and re-reading the data prior to the formal analysis procedure. QSR NVivo12 computer software was used to aid with storage and assist with coding and retrieving all forms of the data collected. Next, data relevant to each case was analysed individually known as within-case analysis. This involved both coding explicitly stated meanings from participants and identifying the underlying and implicit ideas that underpin these descriptive meanings in each case (Braun & Clarke, 2019). For example, quotes reflected the type of communication between individuals (i.e., explicit meaning) and the presence of care between partners in their relationship (i.e., implicit meaning). Upon identifying patterns of shared meaning within each case, cross-case analysis involved interpreting patterns between cases to explore the temporal nature of participants' shared experiences in the PAC triad and generate sub-themes. These sub-themes (e.g., support, shared goals, role collaboration, and role-specific communication) were then grouped around a central organising concept to generate themes (e.g., team

effectiveness) which aimed to represent the complex interaction between the data, the researcher's philosophical assumptions, and the resources used in the analysis process (Braun & Clarke, 2019). Finally, these were reviewed and refined to reflect their analytical narrative relevant to the purpose of understanding how the PAC triad functioned in youth tennis (i.e., the research question; Braun & Clarke, 2019).

Quality Criteria

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Drawing from a relativist approach to selecting criteria for judging qualitative research (Smith & McGannon, 2018) and existing collective case study guidelines (see Day & Wadey, 2016), the following criteria can be used in conjunction with Braun and Clarke's (2021) reflexive TA guidelines as a starting point to judge the quality of the current study. First, the use of conversational threads in this study provided novel *insights* into the naturally occurring interactions within the PAC triad that have not yet been captured by existing literature. Second, *credibility* was demonstrated by using a variety of data collection methods to triangulate PACs' perspectives and provide an in-depth understanding of how the PAC triad functions in British youth tennis (Smith & Sparkes, 2020). Third, the methodology (i.e., collective case study) used in this study provided rich and contextualised insights into how and why PACs perceive their experiences within the triad. This allows others to make naturalistic generalisations (see Smith & Sparkes, 2020) which adds width to the study. Finally, coherence was offered through the creation of a meaningful process between the approach (i.e., pragmatism), methodology (i.e., research questions and design), and methods (i.e., data collection and analysis) used in this study. Additionally, members of the research team acted as 'critical friends' by providing a variety of empirical knowledge to guide the lead researcher's actions and interpretations (Smith & McGannon, 2018).

Transparency and Openness

To comply with the Transparency and Openness Promotion (TOP) guidelines, the current study follows the *JARS-Qual* recommendations with interview guides openly available for the reader in addition to data (i.e., visual descriptors, threads, and transcripts) where appropriately redacted for anonymity and confidentiality (these are available from the first author). In addition, due to the qualitative methodological approach used, the current study plan was not pre-registered and did not use computer code or syntax.

356 Results

Two higher-order themes were generated from the data that underpinned how the PAC triad functioned within youth tennis: *foundations of relationship quality* and *factors enabling team effectiveness*. Each theme contained lower-order themes intended to reflect both within and across-case analysis between each case and developmental stage. Therefore, the themes represent the similarities found between participants and their cases. However, in Table 2, we first provide illustrative details of how these themes and sub-themes relate to participants' experiences within their triads (i.e., cases).

[Insert Table 2 here]

Foundations of Relationship Quality

Perceptions that reflected the quality or state of the relationship revolved around *commitment*, *trust*, *respect*, and *parent-coach proximity* which subsequently shaped the interactions that occurred within the triad.

Commitment to the Relationship

Commitment reflected participants' intentions to invest in and maintain their relationships within the triad. These intentions represented two levels of commitment across all developmental stages: contract vs care-based commitment. *Contract-based commitment* was characterised by the transactional basis in which parents employed coaches to coach the athlete. Therefore, commitment between PACs was first and foremost defined by parents'

intentions to financially commit to coaches and in return, the effort coaches made to provide a 'service' that met the performance-based needs of the athlete. Given that this contractual commitment represented the lowest level of intent needed to sustain the relationships within the triad, the expectations parents and athletes had about the coaching qualities they wanted from coaches influenced whether they were willing to contractually commit, as Emma (Parent, T9) explains: "The coach competence, I think if that wasn't there, you would have to look elsewhere, I think that comes before everything" (Interview).

The second level of commitment was *care-based commitment* which builds off the foundational, contractual level of commitment between PACs, and reflected the level of intent PACs showed to ensure the relationships within the triad flourished rather than just existed. To do this, participants willingly appreciated the importance of showing concern for each other as individuals to reduce stress and promote enjoyment and well-being. Examples of care-based commitment levels to the PAC relationship involved being friendly, showing an interest in other members' lives away from tennis, and spending time outside of paid coaching hours to share feedback. This is illustrated by Mark, coach to 11-year-old Paul (Athlete, T4):

I may send a little link of what I have seen on YouTube on a Sunday afternoon. They are little things that can help the relationship because we are sometimes guilty of spending a lot of court time with them, but don't always have the time to follow them around and watch matches – that is always a stumbling block for coaches. Those little things can really help the relationship (Interview).

Trusting Each Member's Ability

Participants described trust as the extent to which each member trusted each other in their roles within the triad. Parents and athletes trusted the coach's expertise given the influential role they had on athletes:

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We are essentially giving [Charlotte] a child to develop. It is a very influential relationship between athlete and coach, especially in an individual sport with individual lessons and not in a team environment. We will have to trust her for us to give her responsibility for a piece of Lisa's (Athlete) development (Caroline, Parent, T5, Interview).

Parents trusted coaches because they believed their child had a positive coach-athlete relationship (e.g., was enthusiastic about spending time with them on the tennis court). Likewise, athletes believed that their parent trusted their coach because the parent engaged with the coach and encouraged the athlete to continue to work with them. Additionally, building a trusting coach-athlete relationship was important to ensure athletes could work more closely with coaches over time without parents acting as a mediator. As a result, parents sought to build their child's trust in the coach by giving them time to interact without interfering. Equally, coaches felt trusted and in turn, empowered and competent in their ability to meet the holistic needs of the athlete when parents did not question their coaching decisions. However, coaches did recognise that they could facilitate parents' trust by being reliable during training sessions and explaining their intentions for the athlete as a tool to reassure parents: "I feel trusted by them. You get some parents who say, 'Why is she doing this or not doing this?' but, they are quite happy to have a quick chat and they are very relaxed with it" (Charlotte, Coach, T5, Interview). Across all the triads, participants felt that parents and athletes had positive relationships with each other because parents trusted athletes to try their best and be receptive to support, whilst athletes trusted parents to be present and provide the support they needed to develop.

Respecting Members' Contributions

Interlinking with commitment and trust, respect was also fundamental to the way

PACs experienced their connections with each other. Respect was defined by participants as

being appreciative and receptive to the contribution each member made to the triad. As parents expected coaches to provide their children with positive and growth-stimulating experiences in tennis, parents respected coaches when they felt coaches cared for their child: "I respect Ben (Coach) so much more and the effort and commitment he puts into this job and tennis, they are like his children outside and on the court" (Sarah, Parent, T2, Interview).

There was a mutual consensus of respect between all three members of the triad. Even when athletes were not able to comprehend the magnitude of their parents' contribution, they still respected that their parents did their best to make tennis an enjoyable challenge.

Likewise, although parents were not directly involved with the on-court aspects of athletes' development, parents felt connected to the triad because coaches and athletes appreciated their involvement. Overall, participants considered everyone to be equally important to the functioning of the triad in their own ways: "I think it is a team based on respect, loyalty, and trust ... The respect is the degree of interaction between the three of you and whether you all believe in each other" (Emma, Parent, T9, Interview).

Parent-Coach Proximity

Parent-coach proximity refers to how the interpersonal connection between parents and coaches influenced the quality of other relationships within the triad and the nature of the triad moving forward. Parents and coaches who trusted each other enough to disclose personal information about their lives outside of tennis, and to be honest about their feelings created opportunities for stronger relationships with athletes. Athletes considered these relationships between their parents and coaches as a friendship. As a result, athletes felt more reassured that they could open up to their coaches about non-tennis-specific topics and issues within their tennis because they believed the coach was more willing and knowledgeable in their interactions with them. Paul (Athlete, T4) disclosed: "When I first met him, he was quite

good friends with my Mum, so he was open to me. He was kind of nicer to me. I have gotten to know him better" (Interview).

Whilst not every triad had parents and coaches who were considered friends, there were still instances where the trust between parents and coaches influenced the triad. This included parents arranging opportunities for younger athletes to speak to their coach on the phone, or coaches encouraging parents to watch training sessions so that parents could understand and reinforce their coaching concepts in their absence at tournaments. In triads where parents and coaches had known each other long enough to develop a sense of mutual trust and respect, there was greater evidence of the tailored support that they could offer to athletes. This included collaborating to help athletes resolve specific problems or challenges they may be facing in tennis. In this regard, both Richard (Coach, T9) and Emma (Parent, T9) shared the following example with Richard's thoughts shown here:

I remember one time when Stephen (Athlete) was at a real low and he and his mum came around my house. I was just trying to listen to him and he really opened up and he was really crying. I said that was a part of the relationship that you know if we weren't quite close, I don't think it gets to that. If me and the Mum weren't close, she wouldn't feel comfortable with that, but it was really good because it really helped us kind of verbalise what he was feeling and finding difficult to explain (Interview).

Factors Enabling Team Effectiveness

When asked to best describe how they perceived the nature of their triads, participants across all the age groups referred to their triads as a 'team'. Participants' accounts provided insights into elements they perceived as enabling their team to work effectively and included qualities such as *shared goals, collaborative and adjusted roles, support*, and *role-specific communication*.

Shared Goals for the Triad

Shared goals that are clear between PACs provided direction for each member regarding the purpose of the triad and the responsibilities for which each member was accountable. Given parents employed coaches to coach their children to play tennis, the purpose of the triad was heavily oriented around helping athletes improve their tennis performances. However, functional triads focussed on realistic goals which emphasised processes (e.g., skill development and enjoyment) that preceded performance and developed the athlete as a well-rounded person. This was done by identifying and meeting the needs of athletes to allow them to develop the skills needed to play tennis and importantly, foster the enjoyment that preceded athletes' intent to learn: "I see it as 100% a team because if it is not, then that is not going to put me in the best situation where I want to be on court in terms of learning those skills" (George, Athlete, T7, Interview). Establishing shared goals was made easier when PACs had been working together for a long time and subsequently, had a good understanding of the individual needs of the athlete. The following quote from Isabelle who had been Olivia's (U12) coach for four years, supports this point:

You have to really understand what a player is like, and I think having them from a young age and growing up is way easier. To just meet someone off the bat, you will get to that team environment at some point, but it will take a while so if you can build that team from a tiny age all the way up, then it will just get better (T6, Interview).

Collaborative and Adjusted Roles within the Triad

For PACs to work well together as a team, clear and specific roles transpired for each member of the triad. Coaches were responsible for providing knowledge and expertise around the organisational structure of tennis and the technical, physical, and psychological skills needed to be a successful tennis player. Athletes needed to demonstrate an enthusiasm for tennis and older athletes (i.e., U12s and U18s) needed to feedback to parents and coaches about the challenges they faced. Whilst parents recognised that providing tangible (e.g.,

transport) support to athletes was a major part of their role, participants explained that parents provided important emotional and informational support to athletes given they spent more time with them than coaches. As a result, coaches felt the need to work closely with the parent to ensure they could maximise the parent's contribution to the athlete's tennis:

I've had to really consider how the parent has such an important role in their tennis. Not just a taxi service! Having to discuss much more with the parent, I think they feel more involved with what their son/daughter is going through on court. This can lead to a much more of a supporting role as they have a better understanding (Mark, Coach, T4, Pre-Task, T4).

The dyads within the triad also played specific roles within the 'team'. Parents acted as a central point in facilitating feedback, communication, and understanding between coaches and athletes until athletes matured enough to communicate their thoughts and feelings. As such, the relationship between parents and coaches became pivotal to ensuring the triad operated collaboratively in the younger developmental stages. Interestingly, however, parents in the U10s and U12s stages saw their future involvement with coaches as less relevant: "I think the PAC eventually becomes the AC (athlete-coach). Where the parent steps back a bit more, I think at this stage it needs to be less P and more AC" (Molly, Parent, T4, Interview).

Boundaries were placed on the roles within the triad to avoid potential conflict and offer direction within the triad. For example, parents were expected to "remain close and are involved but know when to step in and when to let us get on with coaching Olivia (Athlete)" (Isabelle, Coach, T6, Pre-Task). For all triads, boundaries were implicitly set by getting to know each other's preferences that stemmed from previous relationships and experiences in tennis and sport more generally. Despite this, the wider contextual and cultural expectations placed upon participants (e.g., parents' rate of learning around the demands and requirements of tennis) meant it was important that these roles were flexible to the demands participants

were under to avoid PACs in the triad becoming frustrated and ineffective. For example, parents were strongly discouraged from engaging in coaching behaviours (e.g., telling coaches how to coach) that could jeopardise the trust coaches and athletes had for parents, and the autonomy coaches had over coaching decisions that they believed they should be primarily responsible for. However, given coaches were often absent at tournaments due to the financial implications of attending, even during the older stages, it became part of parents' roles to "reinforce goals set by the coach and athlete" (Heather, Parent, T1, Pre-Task) and for coaches to facilitate this by encouraging parents to work closely with them as coaches to "provide a consistent message to the player" (Josh, Coach, T8, Pre-Task). The following extract taken from a WhatsApp conversation between Emma (Parent, T9) and Richard (Coach, T9) demonstrates this point:

Emma (Parent): Stephen (Athlete) had a tough day. Lost all matches. Hitting FH with much more pace, more winners, but more errors. He said the ball came back quicker and the boys liked the extra pace. For me, lacked variety and didn't use space. Forgot BH completely. Do I suggest anything? Have praised commitment to the new shot but he's very disappointed it didn't magically improve his game!

Richard (Coach): You may have a sledgehammer in your tool kit, but it's no good when you are trying to peel an orange. Helping him understand that different situations require different tools would be helpful.

Providing Support to Negotiate the Challenges of Tennis

Tennis imposed numerous demands on PACs. Therefore, a core component of building and maintaining a functional team was the strength of the three-way support network. To support this point, Richard (Coach, T9) explained in his interview that "to be successful, all three parts have to be working effectively and efficiently and if one of those parts drops, if you have created a really good team, then the other two will be mechanisms

and step in to help". In this context, the type of support PACs exchanged was specific to the role each participant occupied within the triad. It was particularly important that athletes felt they had appropriate emotional (i.e., encouragement) and informational (i.e., psychological skills development) support from parents and coaches, which allowed them to gain the skills to critically self-reflect and develop a sense of autonomy over their development.

Additionally, parent-athlete relationships were positive for athletes when their parents were present at tournaments, able to provide match-specific coaching points when needed, and when they modelled calmness on the sidelines. Similarly, coaches respected and trusted parents more when they observed parents support the athlete during challenging moments (e.g., after losses). Parents also openly shared the challenges they faced from their athlete's tennis experiences and subsequently needed support from coaches to confidently navigate the stressful nature of organising and attending tournaments. Coaches were aware of the need to be proactive in working with parents even when parents did not explicitly ask for support. As a result, parents relied on coaches to be available to offer encouragement and advice. This can be seen in the following extract taken from a conversation between Mary (Parent, T3) and Lucy (Coach, T3) after a disappointing performance and loss for Tom (Athlete, T3):

Mary (Parent): Tom (Athlete) and I are a bit down about it but I guess the positive side is you can now see how things sometimes go in tournaments. Tom (Athlete) said he's embarrassed and hopefully it might sink in this time ... probably not straight away! Lucy (Coach): Aw Mary (Parent), don't be down at all. It was a real positive to be able to see and that is the only way we can help. Everything we say is not a criticism at all, it is with Tom's (Athlete) interests at heart. ... Sometimes it may be uncomfortable but it is not a negative at all – it is about finding a way forward. Don't be down.

Finally, because athletes were expected to focus on their tennis and parents and coaches were seen as the main support agents within the triad, athletes were expected to be receptive to support rather than to provide it.

Being Open to Offering and Receiving Role-Specific Communication

To ensure the triad worked collectively as one team, participants explained how ongoing and frequent communication allowed each member to share concerns, information, and goals that stemmed from their role-related expertise. Most communication within the triad occurred on a dyadic level given opportunities for PACs to converse as a group were more restricted to training times until athletes were old enough to use their own phone to communicate within group WhatsApp conversations. Parents and coaches mostly communicated via text messages or phone calls, whilst athletes mostly communicated with parents and coaches during training, at tournaments, or in the car. From parents' and coaches' perspectives, dyadic communication allowed them to be honest, express appreciation, and make shared decisions together. Likewise, parents' close understanding of their child away from tennis meant they could offer coaches more relevant information regarding the personality profile of the athlete, alongside stressors or challenges the athlete may be facing without undermining the athlete's confidence in their own abilities. This allowed coaches to tailor sessions to the capabilities of athletes:

I used to call (Lisa) the Hulk. She was this lovely little happy girl and then she just flipped, and she would be the angriest thing you have ever seen... her Mum came to me one day and she said 'she has just done a swimming gala and she lost, so she took her fingernails, and she clawed them into her thighs'... Then I would pay attention to it, and I started doing these games to make her lose... and she would freak out massively but every week, she kind of calms down and you kind of defeat that side (Charlotte, Coach, T5, Interview).

For athletes, coaches were seen as the most knowledgeable individual within the triad with Liam (Athlete, T2) calling his coach, Ben, "the mastermind" (Pre-Task). Therefore, athletes often sought coaching feedback and advice to help them grow as tennis players by discussing match reports, tactics, and areas for improvement. Communication was also an opportunity for athletes to share their thoughts on how they performed with parents, whilst parents used it to hold their children accountable to certain behavioural expectations (e.g., playing fairly, trying hard, and managing emotions).

Developmental Differences Across Stages

There were also specific and nuanced differences in how triads functioned in each developmental stage. One key difference related to the emotional proximity between parents and coaches and its position within the structural dynamics of the triad. For cases in the U10s phase, parent-coach relationships were key to how well the triad functioned because athletes relied most heavily on parents working with their coaches to encourage them, provide them with the right messages, and guide them in the right direction. However, as athletes matured, the proximity between parents and coaches became more implicit in the triad's functioning and the way coaches and athletes maintained high-quality relationships with each other became more prominent. As a result, athletes were not always aware that parents and coaches continued to maintain a close relationship and therefore, did not consider it necessary to the triad or their tennis: "I think it is important that [Holly and Josh] talk but I don't think they need to be best friends or anything like that" (Amelia, Athlete, T8, Interview).

Another key developmental difference concerned the ways PACs adjusted their roles to ensure they continued to collaborate effectively in the triad. In the U12s and U18s phases, parents and coaches recognised the need for athletes to begin to take accountability for their own experiences. This involved taking over some of the responsibilities parents had been almost solely responsible for in the U10s phase such as being responsible for providing their

feedback about tournaments to coaches, providing more guidance to parents and coaches around what type of support they needed from them, and sharing their own goals and aspirations for their tennis: "As I have gotten older, [my Mum] has kind of let me get on with it myself. She used to see if I was behaving myself but now, I think she trusts me to do it all myself" (Stephen, Athlete, T9, Interview). Both Richard (Coach, T9) and Emma (Parent, T9) also agreed that "Stephen (Athlete) is more engaged in goal setting and he also has developed his ability to feedback more accurately. He is driving his development far more" (Richard, Coach, T9, Pre-Task). Nevertheless, parents and coaches were mindful to help keep athletes' aspirations realistic so they were able to still enjoy and feel confident playing tennis without becoming overwhelmed by rankings and results.

Discussion

The present study aimed to understand the processes that underpin how PAC triads function across the developmental pathway in British youth tennis. A total of nine triads were examined across three developmental stages. While not by design, self-selection of participating triads resulted in PACs that were much more positive than negative in their functioning, Nevertheless, the findings revealed a series of relevant and practical insights related to the way PACs work together as a triad in youth tennis. Building on previous research (e.g., Maurice et al., 2021), these findings capture both the qualities and processes (and the interaction between them) that underpin the positive development and maintenance of triads as a collection of dyadic relationships, and as a unifying three-person team in shaping positive tennis experiences for all members over time.

First, the findings of the current study suggest that the quality of the dyadic and triadic relationships between PACs are a critical contributor to athletic development and enjoyment. Reciprocal feelings of commitment, trust, respect, and proximity strengthened the dyadic relationships and subsequently the triadic relationships between PACs. These relational

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positive athletic outcomes.

foundations allowed PACs to develop a sense of autonomy and competence in their roles as triad stakeholders. The mediating role of needs satisfaction between the quality of sporting relationships and athletic outcomes (i.e., well-being and motivation) is well known (e.g., Jowett et al., 2017). However, the findings in this study perhaps particularly highlight the importance of needs satisfaction for parents. Specifically, Horne et al. (2022) suggested that in return for their investment and commitment to their children, tennis parents prefer a greater share of responsibility for athletic development. Likewise, parents can often feel anxious and uncertain about the pre-requisites of successful parenting especially when they lack previous exposure to sport (Knight et al., 2016) and subsequently, seek sources of information as opportunities to learn to become more competent sport parents (Horne et al., 2022). Building on these suggestions, the current findings indicate that greater parental responsibility was represented by a sense of self-control over the actions parents take towards athletic development. Parents feel a greater sense of confidence in their abilities to execute this greater shared responsibility when certain qualities underpin relationships between PACs. This includes when coaches and athletes demonstrate care towards parents (e.g., coaches investing in parents outside of paid contracted hours), and when they trust and respect parents to be more involved within the triad (e.g., adjusting roles). Comparatively, coaches who felt trusted and respected by parents and athletes to make and implement coaching decisions and practices also felt a greater sense of control over and confidence in their responsibilities. For athletes, perceptions of autonomy and competence were fostered when parents and coaches respected their input in the triad and trusted them to be accountable for their own experiences but continued to provide support when needed. Therefore, it is conceivable to suggest that needs satisfaction is an important product of high-quality PAC relationships and a catalyst for

Second, the way PAC triads function in youth tennis extends beyond the quality of
dyadic relationships they have within the triad. That is, there is a need for PACs to work as a
team through shared goals, role adjustments and collaboration, mutual support, and role-
specific communication. McEwan and Beauchamp (2014) proposed that team effectiveness is
the direct result of teamwork (i.e., how team members execute certain cooperative behaviours
to achieve the team's purpose). Consequently, teamwork acts as a mediator between
individual, team, and external-level inputs and outcomes working on episodic cycles (i.e.,
between matches) and developmental processes (i.e., through the youth sport system;
McEwan & Beauchamp, 2014). Hence, in this study, the provision of team-based constructs
(e.g., mutual support) contextualises teamwork between PACs to promote enjoyment,
development, and performance. The concept of teamwork has also previously been identified
as an important group process indicator where for PACs to have successful relationships,
everyone must be involved, help each other, express ideas, and work cooperatively in pursuit
of shared goals (Lisinskiene et al., 2019). The current findings extend this research by
suggesting that team maintenance and performance, two main components of teamwork in
sport (see McEwan & Beauchamp, 2014), rely on the provision of certain social processes. In
this study, PAC triads that are available and open to offer and receive a range of support and
adjust roles and responsibilities to the context of the triad (e.g., during tournaments), allow
PACs to feel connected and work through the shared challenges and stressors of tennis
together (Harwood & Knight, 2009).
The findings in this study suggest that the qualities embedded within positive social
relationships are inextricably linked to the way PACs interact on a dyadic and triadic level.
For example, parents felt trusted by coaches when they took the time to offer informational
support (e.g., guidance), whilst athletes demonstrated trust in parents when they were open to

parents reinforcing coaching messages during tournaments (i.e., coaches taking the time to

promote the importance of parental feedback to athletes). Coaches felt closer to parents and athletes when parents did not interfere with coaching responsibilities (e.g., trying to coach), and when parents and athletes agreed on and actively worked towards goals that coaches considered realistic and most relevant to the needs and ability of the athlete. In this regard, the present results echo Siltaloppi and Vargo's (2017) observations when they stated how "factors related to the quality of social relationships, such as trust, mutual appreciation, and the presence of shared norms, constitute important coordination mechanisms that allow the triad to function toward common goals" (p. 402).

Finally, by taking a developmental approach to case selection, the findings illustrate the salience of PAC relationships through childhood and adolescence, including when athletes gain more intrapersonal (e.g., self-reflection) and interpersonal skills (e.g., communication) to work more closely with coaches themselves. Whilst parents needed to adapt in accordance with the contextual and cultural demands and expectations associated with each developmental transition (Harwood & Knight, 2015), the quality of parental involvement remained crucial for triadic functioning in the later developmental stages even when earlier stage parents forecasted a reduced level of involvement in the future. Overall, parents and coaches appear to share responsibility for leading the triad (until athletes are old enough to exercise more responsibility themselves), provided they fulfil the expected norms of their roles or exercise a degree of care and caution when engaging in actions beyond the normal boundaries of these roles. This concept of dyadic adjustments between PACs in their social network has been similarly and previously highlighted by Jowett and Timson-Katchis (2005) in youth swimming.

In sum, the results of this study illustrate some of the structural and systematic dynamics that operate within PAC triads in youth tennis (see Siltaloppi & Vargo, 2017). This includes the way individuals mediate the relationships between others in the triad (e.g.,

coaches providing parents with guidance to better support their child at tournaments). It also includes how PACs work together as a whole system (i.e., as a 'coalition') to bring a sense of stability and coordination to the triad (e.g., adjusting roles to the needs and circumstances of the triad to achieve mutual goals).

Practical Implications

Several implications for applied researchers and practitioners are worth sharing from this study. Firstly, given that team effectiveness and relationship quality may provide the conditions underpinning triadic satisfaction and athlete development, we must look beyond dyadic relationships and consider implementing team-focused approaches via small group principles. The positive impact of team building exercises on promoting teamwork behaviours (e.g., setting shared goals), cohesion, and social relationships (e.g., Beauchamp et al., 2017) provides a beneficial starting point for this suggestion.

Secondly, at a sport organisational level, there is a need to position the salience of the PAC triad within current parent support and coach development programs. Presently, parent support programs place singular attention on helping parents cope with the demands of youth sport and improve parental involvement (see Burke et al., 2021), whilst training and guidance for coaches around working with parents are often limited to unreliable sources of information (e.g., internet sources) rather than evidence-based initiatives (e.g., peer-reviewed journal articles) (Horne et al., 2022). Relevant programme content may include greater attention to interpersonal behaviours and relational strategies to help parents and coaches optimise their triadic roles and resolve social-related issues. For example, following learning resources tailored to coaches and parents (and athletes, as appropriate) about relationship management, subsequent 'joint' workshops or webinars with coaches and parents together may facilitate active engagement in the social processes that enable them to evaluate, adjust, and optimise their involvement within sport (Horne et al., 2022). Further consideration may

also be given to integrating scheduled opportunities (e.g., bi-monthly review/check-ins) for parents, coaches, and athletes to discuss their relationships and interact in a supportive, communicative, and collaborative manner.

Future Research Recommendations

The strengths of the present study should be considered against its limitations. First, although an effort was made to secure triads where fathers were the primary parental figure within the triad, mothers emerged exclusively as the parental figure for each of the cases. Therefore, future research should consider how fathers, acting as the primary parent, influence the processes and qualities in the PAC triad given key differences can exist between mothers and fathers in their relationships with others (e.g., Dorsch et al., 2016). As knowledge in this area grows, future individual case studies may also investigate more complicated social network systems which comprise other social actors (e.g., other family members and peers).

Additionally, the self-selecting nature of the recruitment procedures in this study meant that the cohort of PAC triads in this study functioned more positively rather than negatively. As such, it is important for scholars to investigate whether a paucity or deficit of the relationship and team-based constructs identified in this study characterise less stable and 'at risk' triads. For example, the themes identified in the present study may align with the preventative and proactive behaviours that promote functional, collaborative outcomes rather than conflict and dysfunction (Wachsmuth et al., 2018). To add to this point, while features and processes of the parent-athlete relationship contributed to our understanding of triadic functioning, the salience of parent-coach and coach-athlete relationships in the triad appeared to emerge more prominently. We believe that such a finding may relate to the pre-existing closeness, health and stability of parent-athlete relationships in these specific cases, whereby the natural and goal-related focus of triadic members' attentions centred upon establishing

high-quality coach-athlete and parent-coach relationships to facilitate the athlete's tennis development. Hence, with careful sampling criteria, it would be interesting to investigate whether the underpinning quality and salience of the parent-athlete relationship is magnified and emerges more in less stable, problematic, or 'at risk' triads, where more negative interactions between parents and athletes compromise triadic functioning compared to the other dyads in the system.

In conclusion, the current study has illustrated some of the foundationary qualities and enabling factors that operate between PACs within organised youth tennis. It is hoped that these findings can spur researchers into studying intact triads within other youth sport settings and invigorate practitioners and sport organisations towards more tailored and team-based support to parents, coaches and athletes.

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Table 1Demographic Description of Cases

Stage	Case (T)	Pseudonym	Role	Gender	Age	Nationality/ Ethnicity	Experience in Role (Years)	Level
U10s	1	Heather	Parent	Female	38	British/White	3	n/a
		Jessica	Athlete	Female	8	British/White	5	County
		Beth	Athlete	Female	10	British/White	7	County
		Kate	Coach	Female	27	British/White	10	Performance
	2	Sarah	Parent	Female	42	German/White	4	n/a
		Liam	Athlete	Male	10	German/White	4	National
		Ben	Coach	Male	47	British/White	28	Performance
	3	Mary	Parent	Female	41	British/White	6	n/a
		Tom	Athlete	Male	10	British/White	6	County
		Lucy	Coach	Female	46	British/White	20	Performance
		Jack	Coach	Male	55	British/White	30	Performance
	4	Molly	Parent	Female	48	Irish/White	8.5	n/a
		Paul	Athlete	Male	11	British/White	8.5	County
U12s		Mark	Coach	Male	48	British/White	28	Performance
	5	Caroline	Parent	Female	46	Chinese	4	n/a
		Lisa	Athlete	Female	10	Chinese/White	4	County
		Charlotte	Coach	Female	24	British/White	6	Performance
	6	Alice	Parent	Female	50	British/White	12	n/a
		Olivia	Athlete	Female	11	British/White	8	National
		Isabelle	Coach	Female	56	Canadian/White	37	Performance
	7	Sophie	Parent	Female	52	British/White	13	n/a
		George	Athlete	Male	16	British/White	13	National
U18s		Michael	Coach	Male	42	British/White	21	Performance
	8	Holly	Parent	Female	51	Japanese/Asian	10	n/a
		Amelia	Athlete	Female	13	British/Japanese/White/Asian	7	Regional
		Josh	Coach	Male	41	British/White	16	Performance
	9	Emma	Parent	Female	51	British/White	14	n/a
		Stephen	Athlete	Male	15	British/French/White	12	Regional
		Richard	Coach	Male	49	British/White	23	Performance

 Table 1

 Summary Illustrations of Themes and Sub-Themes Within Each Triadic Case

Case	Foundations of Relationship Quality	Factors Enabling Team Effectiveness
1 Heather, Jessica, Beth and Kate	 There was a high degree of trust and respect in this triad because Heather (Parent), Jessica and Beth (Athletes) saw Kate (Coach) as a positive role model and someone they admired as a result of Kate's tennis playing history. However, this meant that Beth felt pressured to perform well at times (<i>Respecting Members' Contributions</i>). Because Kate (Coach) was responsible for coaching both of Heather's (Parent) daughters, there was a greater sense of trust needed between Kate and Heather (<i>Trusting Each Member's Ability</i>). 	 The exchange of support and communication between participants in this triad was particularly important to its functioning. This was because Heather (Parent) was new to tennis and lacked experience (e.g., equipment and tournament selection), whilst Kate's (Coach) relationships with Jessica and Beth (Athletes) were in the early stages of development (e.g., needed context about the athletes' personalities and lives) (Being Open to Offering and Receiving Role-Specific Communication). Collaboration in this triad was high because both Heather (Parent) and Kate (Coach) shared the same goals and values (i.e., long-term development, life-skill development, and enjoyment) (Shared Goals for the Triad).
2 Sarah, Liam and Ben	• Because of Ben's (Coach) highly regarded reputation and experience in tennis, both Sarah (Parent) and Liam (Athlete) respected him and his ability to coach (although this meant that Liam felt more pressure to perform well at tournaments if Ben was there). Nevertheless, this helped clarify what was expected of each member in the triad and establish boundaries that each member respected and could be measured against (<i>Respecting Members' Contributions</i>). Sarah also saw Ben as a "family friend" and a "tennis dad" because of his commitment to Liam and his tennis (<i>Parent-Coach Proximity</i>).	• Support in this triad was largely unilateral with Ben (Coach) providing a high degree of support to Sarah (Parent) and Liam (Athlete). This was because Sarah was enthusiastic and committed to Liam's development but relatively inexperienced so frequently sought reassurance and guidance from Ben (<i>Providing Support to Negotiate the Challenges of Tennis</i>).
3 Mary, Tom, Lucy and Jack	 The basis for the teamwork and communication between the triad as a whole was established from the nurturing connection Lucy and Jack (Coaches) had managed to create with Tom (Athlete). This was important for Mary (Parent) to see because it rebuilt Tom's confidence and made it easier for Mary to trust them with her son's development (<i>Trusting Each Member's Ability</i>). Because Tom respected both of his coaches, he often felt pressured to perform well (<i>Respecting Members' Contributions</i>). 	• As Tom was a U12 athlete, Mary (Parent), Lucy and Jack (Coaches) agreed that it was important to give Tom more accountability so Mary could take more of a step back and allow Tom to manage his own tennis experiences (although this presented a challenge to Mary who was very involved and invested in Tom's tennis) (Collaborative and Adjusted Roles Within the Triad).

Case	Foundations of Relationship Quality	Factors Enabling Team Effectiveness
4 Molly, Paul and Mark	• Molly (Parent) and Mark (Coach) saw each other as friends because Molly volunteered at the tennis club where Mark worked and therefore, they saw each other frequently to be able to talk about non-tennis topics that allowed them to get to know each other as people. As Paul (Athlete) described, they talk "non-stop. I like that they have been talking a lot more about ways to help me mentally" (<i>Parent-Coach Proximity</i>).	• For Molly (Parent), it was important that she felt she and Paul (Athlete) could "knock on Mark's (Coach) door" at any point should they feel they needed it. This facilitated trust and respect between the members of this triad which allowed them to define their roles and responsibilities within the triad (Being Open to Offering and Receiving Role-Specific Communication).
5 Caroline, Lisa and Charlotte	 Caroline (Parent) and Charlotte (Coach) both felt they had an open and relaxed friendship between them. This encompassed being able to talk about non-tennis topics, feeling comfortable in each other's presence, and celebrating birthdays together. In doing so, Lisa (Athlete) was able to discuss non-tennis topics and share information about her personal interests and events with Charlotte because she felt Caroline and Charlotte were friends (<i>Parent-Coach Proximity</i>). Trust and respect in this triad were also high as each member appreciated the role each other played within the triad (<i>Trusting Each Member's Ability/Respecting Members' Contributions</i>). 	 Caroline's (Parent) depiction of the triad was very much focused on ensuring the coach-athlete relationship between Charlotte (Coach) and Lisa (Athlete) was as strong as possible. To do this, Caroline allowed Lisa to call Charlotte on her phone and encouraged Lisa to seek information from Charlotte rather than herself (<i>Collaborative and Adjusted Roles Within the Triad</i>). The triad also had a very clear focus on Lisa's (Athlete) holistic development (e.g., building self-esteem and resilience) (<i>Shared Goals for the Triad</i>).
6 Alice, Olivia and Isabelle	 As Isabelle (Coach) had been coaching Olivia (Athlete) since she was 4 years old, participants felt that everyone was equally committed to developing relationships that benefited the triad because they showed genuine interest and care in each other as stakeholders and as people. (Commitment to the Relationship). As a result, participants had more respect for what each member could bring to the triad and trusted each other to deliver on these expectations (Trusting Each Member's Ability / Respecting Members' Contributions). Participants also considered Alice (Parent) and Isabelle (Coach) to be friends in this triad which helped to build positive and strong relationships across the triad (Parent-Coach Proximity). 	 Even though the triad decided to bring in another coach to help support Olivia's (Athlete) development, there was still a sense of teamwork that everyone (including Isabelle) was working together to support Olivia's development (<i>Collaborative and Adjusted Roles Within the Triad</i>). Participants shared instances where the collaboration between Alice (Parent) and Isabelle (Coach) allowed them to resolve a problem with Olivia's (Athlete) match play (i.e., all sharing the same information with Olivia was seen as a "team effort") (<i>Collaborative and Adjusted Roles Within the Triad</i>).

Case	Foundations of Relationship Quality	Factors Enabling Team Effectiveness
7 Sophie, George and Michael	• Sophie (Parent) and Michael (Coach) demonstrated <i>care-based commitment</i> and <i>parent-coach proximity</i> by scheduling time to get to know each other as people. This allowed each other to be sympathetic to the challenges going on in each other's lives in an efficient way that didn't detract from George's (Athlete) time with Michael. However, Michael highlighted the need for him to fulfil his contractual commitments to ensure they continued to have a positive relationship/triad (<i>Commitment to the Relationship</i>).	 Comparative to some of the other triads in this study, George (Athlete) took more responsibility for his development by determining what he wanted to get out of training sessions and the competitions he wanted to play (<i>Collaborative and Adjusted Roles Within the Triad</i>). Sophie (Parent) was supported by George (Athlete) when he provided clear thoughts about what he wanted to do regarding his tennis and what he expected from her as a parent (these conversations primarily occurred in the car) (<i>Providing Support to Negotiate the Challenges of Tennis</i>).
8 Holly, Amelia and Josh	 Holly's (Parent) commitment to Josh (Coach) stemmed from Amelia's (Athlete) desire to be coached by Josh whom she had seen and respected at the tennis club (<i>Commitment to the Relationship</i>). Unlike some of the other triads, Amelia (Athlete) believed communication between Holly (Parent) and Josh (Coach) was only needed to ensure the triad was on the same page and understood their roles (<i>Parent-Coach Proximity</i>). 	• The use of a WhatsApp group between all three members of the triad allowed each member to communicate and feel connected to each other in between training sessions. It also allowed Amelia (Athlete) to see everyone working together towards her tennis so she felt supported and encouraged. Open communication online allowed Josh (Coach) to get both Holly's (Parent) and Amelia's perspectives on tournaments which he valued equally. As English was Holly's second language, online messages allowed the triad to clarify shared goals, reflections, and feedback (Being Open to Offering and Receiving Role-Specific Communication).
9 Emma, Stephen and Richard	• The emotional proximity between Emma (Parent) and Richard (Coach) was still important to the functioning of this triad even when Stephen (Athlete) gained more control of his tennis, and did not feel that Emma was heavily involved in his tennis (other than as a support mechanism when needed). The trust and respect in the triad were further enhanced because Emma worked at the same tennis club as Richard and he had coached Emma's daughter before coaching Stephen. As a result, they had a long-standing 10-year relationship (Parent-Coach Proximity).	• This triad had a very clear set of principles that participants agreed upon and followed. This largely centred around ensuring Stephen (Athlete) was developing the life skills needed to be a positive functioning player inside tennis and a person outside of tennis. This was facilitated because Emma (Parent) and Richard (Coach) both felt they were compatible in terms of their values and beliefs in tennis, and Stephen understood and accepted the importance of these beliefs to his development (Shared Goals for the Triad).

Note. The sub-theme that each summary relates to is specified in italics within brackets next to each point.

Figure 1

Example of U10s Athlete Pre-Interview Task

