Citizen’s Charter

We will:-

- Share power & work together as equals.
- Value individuals voices – person is at the centre of decision making.
- Capturing peoples voices is an accessible way, a tailored approach to hear everyone’s voice.
- Different ways to engage people. Communicate in an accessible way.
- Finding what early information and intervention is needed.
- Providing the right support at the right time.
- Who isn’t being asked what matters to them?
- Keep evolving and evaluating.