What is your plan as leaders to change your relationship with the market to deliver change?

- Shared understanding of the population (population needs assessment)
- What are the gaps in care and in what areas
- Regularly communication with all parties (what is working well/what is not working well)
- Working group which takes ownership of issues across the sector (Co-production)
- Shared vision for Domiciliary Care, from LA, providers and Citizens

What will you be doing differently?

- Micro enterprises
- Pilot schemes
- Outcome based projects
- Direct payments
- Cooperatives
- Dynamic purchasing
- Base patch contracts (based on geographically areas)

How do we know it is working?

- Meet the demand in the area
- Service user feedback
- Time frame improvement
- Staff retention
- Feedback from all providers
- More sustainable packages (avoid handing back of packages)