

Adobe Connect System Requirements

Participants (those who are not presenting or hosting a session) need a minimum bandwidth of 512Kbps. Presenters and hosts will need considerably more bandwidth, particularly if they are using webcams and intend to screen share.

We recommended that hosts and presenters use wired connections rather than wireless connections as the bandwidth on wireless connections is much lower and can impact the participants' experience.

All Adobe Connect users are advised to use headsets rather than desk microphones (or built-in microphones) as this reduces feedback.

We are currently running version 9.2 which needs the following minimum specifications to function correctly:

Windows XP, Windows 7 or Windows 8

- 1.4GHz Intel Pentium 4
- 32-bit/64-bit
- 512MB of RAM (1GB recommended)
- Internet Explorer 8,9 or 10 or Mozilla Firefox
- Adobe Flash Player 10.3+ (11.2+ recommended)

Windows Vista

- 2GHz Pentium 4
- 32-bit/64-bit
- 1GB of RAM (2GB recommended)
- Internet Explorer 8,9 or 10 or Mozilla Firefox
- Adobe Flash Player 10.3+ (11.2+ recommended)

Mac OS X 10.6, 10.7.4 and 10.8

- 1.83 GHz Intel Core Duo
- 512MB of RAM (1GB recommended)
- Internet Explorer 8,9 or 10 or Mozilla Firefox
- Adobe Flash Player 10.3+ (11.2+ recommended)

Mac OS X 10.5 (Leopard)

This version of the operation system does not support the Adobe Connect Add-in. Leopard users can only attend meetings in the browser.

- Internet Explorer 8,9 or 10 or Mozilla Firefox
- Adobe Flash Player 10.3+ (11.2+ recommended)

Mobile devices

We do not recommend hosting a session using a mobile device as the reduced functionality can cause problems with pod and content management.

Apple supported devices

- iPhone 5S
- iPhone 5
- iPhone 4S
- iPad with Retina display
- iPad 3
- iPad 2
- iPad mini
- iPod Touch (4th and 5th generations only)

Apple supported OS versions

- iOS 6 and higher

Android supported devices

- Motorola DROID RAZR MAXX
- Motorola Atrix
- Motorola Xoom
- Samsung Galaxy Tab 2 10.1
- Samsung Galaxy S3 and S4
- Nexus 7 tablet

Android supported OS versions

- 2.3.4 and higher

NB: On Android devices the Adobe Connect Mobile 2.1 app no longer requires the installation of Adobe AIR Runtime.