

## **Adding Moodle to Pop-Up Blocker in Google Chrome**

Are you getting an error message when you try to add your submission in Turnitin?

When you try to click the message to read and accept the new Turnitin User Agreement do you receive an error message or a pop up that contains a circle rotating endlessly?

Don't worry. There is a simple reason that this may be occurring, and a even simpler fix.

Log-In to Moodle and select one of your previous modules or a current module that you are trying to submit work to.

You may have several turnitin dropboxes to choose from (The Turnitin icon is a red circular arrow pointing to a piece of paper), it does not matter which of these you choose.

The User Agreement, shown in a red box, is set to open via a Pop-Up Window, so you must enable pop-ups to be able to view the agreement.

The reason that you are being asked to accept a new user agreement is due to the recent GDPR changes.

The best way to ensure that you do not receive error messages is to add Moodle to your list of allowed sites in your pop up blocker.

In the top right hand corner of your browser, click the three dots, and then click 'Settings' in the dropdown menu.

Scroll down and Click 'Advanced'.

Scroll further through the privacy and security settings and click 'Content Settings'

Popups appears midway through this list, and 'Blocked' is the default setting.

Click the down arrow next to 'Popups' to reveal extra settings.

It is not recommended to click 'Allow' for all Popups.

Instead, navigate to the top bar of your window and select the tab for your Moodle course.

Copy the first part of the URL '<https://moodle.brookes.ac.uk>'

Return to the tab where you were editing the settings and click 'Allow'

Paste the URL into box and click 'Add'

There is no 'save' button at this point, so you can click 'x' on the tab to close it and return to your Moodle course.

You are now ready to read and accept the User Agreement.

As with all User Agreements, do read through the whole policy statement before clicking 'I Agree.'

You will now be able to submit assignments to any Turnitin Dropbox.