

BROOKES VIRTUAL BROWSER GUIDANCE

Start at the VLE (Virtual Learning Environment) log in page: <u>http://vle.brookes.ac.uk</u>, and click the 'check browser' button, or the link in the top right hand corner.

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Brookes Virtual	Check Browser Hel
Oxford Brookes University Log In	
Log In User name: Password: OK Forgotten your password? Receive your u name and a new password via e-mail. Course List View course information Enrol in courses allow self-registration View Course List	Blackboard Learning System. Check Browser

Why is it important to check your browser before logging in?

To make sure you will not encounter problems with incompatible technologies during the course. Uploading files and assignments are particularly prone to problems with unsupported browsers, and it is much harder for your tutors to support you if you access the course using an unsupported browser.

Your browser-check results

If your results are all green ticks, you are using a supported browser, and can go ahead and log in.

00	Browser Check
•	This browser is validated for use with the Learning System.
	It appears that you are using Firefox® Version 3.x browser.
	Cookies Check
V	Cookies are enabled.
	The Learning System uses a cookie to keep track of your current session. You must have cookies enabled so we can maintain your current state as you navigate through the application.
001	Javascript Check
•	Javascript is enabled.
	Almost every part of the Learning System relies on Javascript for the ability to generate interactive web pages. You must have Javascript enabled.
001	Pop-up Blocker Check
	Pop-up blocker is turned off.
	The Learning System sometimes uses small browser windows to deliver requested content.
001	Java™ Check
	It appears you are using Java 2 Runtime Environment version 1.6.0_17 (Apple Inc.).

Failed browser test

The first result, for "Browser Check", displays a red cross for several current browsers, such as some recent versions of Firefox (the result below was produced using Firefox 7.0), and Chrome. In most cases this simply means that the browser hasn't been tested, but it still works, so **as long as all your other results are green ticks**, go ahead and use your preferred browser, but be aware that you might come across functions which don't work as expected.

Browser Check Results

This browser check will ensure your browser is configured so the complete functionality of this application is available to you. For each area checked, mandatory or recommended changes are indicated.

For more information, see the Browser Tune-up Page.

Errors were detected. Please scroll down to see the errors in your browser configuration.



Browser Check

This browser is either **non-validated or unsupported** for use with the Learning System.

It appears that you are using **Firefox® Version Unknown** browser. You can view the full list of <u>supported browsers</u> at our website. If any of the other results show a red cross, use the help function in your browser to find the option that you need to change:

- Turn on cookies
- Turn on Javascript
- Turn off pop-up blocker (you can usually do this just for Brookes Virtual without affecting popups from other sites)
- Turn on Java

What if the browser check seems to do nothing?

Try again using a different browser (see below).

Which browsers have been tested with Brookes Virtual?

Microsoft Windows operating system

	Internet Explorer 8	Internet Explorer 7	Firefox 5.0	Firefox 3.6	Firefox 3.5
Windows XP	\checkmark	×	\checkmark	\checkmark	\checkmark
Windows Vista	\checkmark	✓	\checkmark	\checkmark	\checkmark
Windows 7	\checkmark	×	\checkmark	\checkmark	\checkmark

Apple Mac OS operating system

	Safari 5.0	Safari 4.0	Safari 3.2	Firefox 5.0	Firefox 3.6	Firefox 3.5
Mac OS 10.5 "Leopard"	\checkmark	~	✓	✓	\checkmark	\checkmark
Mac OS 10.6 "Snow Leopard"	\checkmark	√	×	~	\checkmark	√

Which browser do we recommend?

We recommend Firefox, which is free, and available for both Windows and Mac operating systems. You can download it here: <u>http://www.mozilla-europe.org/en/firefox/</u>.

Web pages with more information

Our version of Blackboard is 8.0.5 (or 8.0 SP5). http://kb.blackboard.com/pages/viewpage.action?pageId=75071574

https://wiki.brookes.ac.uk/display/BVhelp/Virtual+Learning+Environment+%28VLE%29+-+Students

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