A. I would also suggest that it is not a newly bought laptop: meaning that you are familiar with how to use it, how to protect against viruses and internet attacks, and how to fix any minor problems that occur. This is very important since you are on your own and need to be able to fix most problems yourself. There are a few laptop check-up sessions run by the university, but it is easier if you can sort things yourself.

G. The university could also provide a place where student can bring their personal laptops to get assistance in running the various programs required for their work.

C. I use the forums more as exams become closer to develop an understanding by talking to other people, work with friends which is great if either of you is stuck. To teach someone else is just as good as working through papers.

F. I think that students would benefit from compulsory classes introducing the IT facilities related to their course

M. I gave up using the computer labs because the computers were so slow and cumbersome, much easier, quicker and pleasanter to work at home - especially with access to drinks facilities, etc. Also I have instant computer technical help from my programmer son, (grumpy but effective). It would be brilliant to have the equivalent of the post-grad facilities for undergrads - small areas of personal desks - that would be really useful.

K. I use WebCT a lot, or msn for asking someone who knows about what I need to know (if there's someone).

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B. I am learning a lot about using computers and keeping them updated as this is the first time I have had my own computer and usually I left all of the technical stuff to my Dad, but I now know how to, for example, alter the configuration in my Anti-Virus software which I find particularly reassuring since I wouldn't have had a clue about anti-virus software before having to play around with it. The same applies to updates on certain software packages.

L. I would add that help doesn't necessarily need to come from IT resources directly, but that there are plenty of willing students and staff, especially mentors and directors of studies who are knowledgeable and willing to help.

I. I use a lot of MSN and forums to communicate with fellow students and teacher, where I can ask questions and discuss with my colleague.

H. I find it really helpful to go over material with other students, whether I'm organising that through IT discussion boards or just emailing a person I know on the course and asking their opinion on something.

J. It is very useful to have one's own laptop for work and social purposes but it can also be very distracting from work and one should not feel that a computer is an absolute necessity.

D. I will sometimes also check to see if there is anyone online on the social network 'FaceBook' that I could send a quick question to - so in this respect I would use IT to help me problem solve.

E. Don't get caught up in too many things online. I have online pages I read, but I'm still dodging Facebook. I know people who lose a lot of time to these things.